

Limited Product Guarantee

This Wattbike Product (the “Product”) is guaranteed for 2 years for non-wear items and 1 year for wear items from the date of purchase (in either case the “Guarantee Period”) against defects materials or workmanship which effect the operation of the Product on the terms set out below. During this period of Limited Guarantee Wattbike Ltd will at its discretion repair or have parts replaced provided that:

1. the Product or any defective part is returned (but only if requested) to Wattbike Ltd (or its authorised representative) with evidence of purchase date in accordance with the claims procedure outlined below;
2. if a repair or replacement is not reasonably possible a refund may be offered instead;
3. the Product has been purchased by the user and not used for hire purposes;
4. the Product has been purchased either directly from Wattbike Ltd or one of its authorised retailers;
5. the Product has not been modified, misused, abused, neglected or handled carelessly or used on a voltage supply other than that specified on the Product;
6. the Product has been used and maintained in accordance with its manual and / or any further instructions that Wattbike Ltd may issue from time to time including those posted on the website - www.wattbike.com;
7. the user has only used the Product in conjunction with any parts or accessories recommended by Wattbike Ltd;
8. any claim under this guarantee must be made by an end-user consumer of the Product and not an intermediary or reseller of the product or any person using the product in the course of their business.
9. the Product has not been sold to a user in a country not covered by this Limited Guarantee; and
10. repairs of the Product have not been made or attempted other than by our service staff or authorised dealers.

Further Terms of Limited Guarantee

For the purpose of this Limited Guarantee “wear” items means consumable items or items that require periodic replacement during the normal course of the Product’s operation such as the pedals, the foot straps for the pedals, the saddle, the grip(s) on the handle bars, the handle bars, the key pad on the Wattbike Performance Computer (WPC) and the WPC, adjustment levers for the saddle stem and the handle bars stem, the air resistance gear lever and the magnetic resistance knob. Non-wear items are any items or parts of this Product which are not wear items.

If anyone (other than Wattbike Ltd or its authorised representatives) disassembles or attempts to disassemble the Product or any part of the Product this Limited Guarantee will immediately be rendered void.

This Limited Guarantee shall be invalid if any serial numbers or other identifying marks attached to the Product has been altered, deleted, removed, or made illegible.

This Limited Guarantee is not transferable.

This Limited Guarantee does not extend to cover damage to the finish of the Product or cosmetic or superficial damage or other similar issues which do not effect the normal operation of the Product.

Wattbike Ltd is not liable for:

- any transport carriage deliver transit or insurance costs;
- labour costs for the installation of any parts;

- import duties tariffs or taxes; or
- any charges from telephones faxes or other electronic communication devices arising as a result of a failure in the Product

All exchanged parts and/or products replaced under this warranty will become the property of Wattbike Ltd.

Any repair or replacement made under the Limited Guarantee shall extend the Guarantee Period as if the repaired or replaced items had been purchased on the date of repair or replacement provided always that this extension of the Guarantee Period shall apply only in respect of the repairs made on the item or items replaced and shall not in any way extend the period of this Limited Guarantee in respect of any other component, part or assembly of the Product.

Claims Procedure

Any claim made under this Limited Guarantee should be made directly to the manufacturer. The claim itself should be made in a letter setting out: * the purchaser's full name, address and contact details; * the date and place of purchase; and * a brief explanation of the problem which has led to the claim.

This letter should then be sent, together with the defective part and proof of the purchase date (preferably a receipt), to the following address:

WATTBIKE LIMITED, Vermont House, Unit 5 Nottingham South & Wilford Industrial Estate, Ruddington Lane, Nottingham NG11 7HQ

PLEASE NOTE: that it is essential that the letter of claim reaches the above address on the last day of the Guarantee Period at the latest. The Guarantee Period shall be calculated from the date of purchase by the original end-user customer of the Product. Late claims will not be considered.

This Limited Guarantee applies to all goods purchased from an authorised retailer of Wattbike Ltd [within the United Kingdom of Great Britain and Northern Ireland].

Additional written copies of this Limited Guarantee can be obtained by writing to the above address (given under the heading 'Claims Procedure'). Please include a stamped and self addressed envelope for each copy of the Limited Guarantee requested.

Disclaimer

Except for this express Limited Guarantee and to the maximum extent permitted by law, Wattbike Ltd does not issue any warranty or guarantee for the Product. Wattbike Ltd expressly includes any other liability, whether expressed (in writing or orally) or implied, to the fullest extent permitted by the law. In particular, but without limiting the generality of this exclusion, any implied terms as to merchantability, satisfactory quality, fitness for particular purpose and/or non infringement of third party rights are excluded whether in contract or tort. Any implied warranties that may be imposed by law are limited in duration to the term of the express limited guarantee set out above to the extent permitted by applicable law.

To the maximum extent permitted by the applicable law, in no event shall Wattbike Ltd be liable for any damages whatsoever (including direct or indirect damages, loss of business profits, loss of savings or other special, incidental, exemplary or consequential damages whether for breach of warranty, contract/liability, tort or otherwise) arising out of or resulting from the use or inability to use the Product.

Any liability of Wattbike Ltd which is not excluded shall be limited to the purchase price of the Product.

This Guarantee is offered as an extra benefit to the purchaser and nothing in the terms set out above shall operate to affect your statutory rights as a consumer.