

WARRANTY PROVISIONS

Registration

In order to assist you quickly with servicing, we require some information regarding you and your fitness equipment.

In order to determine the precise spare parts for your fitness equipment, we always require the serial number. Please complete the registration card in this user manual in full and send it to us together with a copy of your dated till receipt right away (within 6 weeks of purchase).

We reward your efforts by extending the warranty period.

Data protection

Beny Sports Germany GmbH undertakes to treat your data as confidential and shall not pass it on to third parties. We always handle your data responsibly and observe the national and international data protection laws.

Application areas & warranty periods

Fitness equipment from U.N.O. Fitness is suitable for various application areas depending on the model.

The application areas applicable to your fitness equipment can be found under the "Technical Data" in this user manual.

Domestic use:

Exclusively for private use

Warranty period:

2 years + 1 year with registration*

Semi-professional use:

Use under supervision, e.g. rehab, hotel etc.

Warranty period:

2 years + 1 year with registration*

Professional use:

Use in commercial studios or similar facilities

Warranty period:

1 year + 1 year with registration*

*If registration has not taken place within 6 weeks of purchase, no entitlement to the extended warranty period exists.

Proof of purchase and serial number

In order to safeguard your entitlement to services within the warranty period, we always require a copy of the dated proof of purchase from you.

If you have already registered and sent us a copy of your proof of purchase then this is of course unnecessary. Always keep your purchase receipt somewhere safe and send us a copy together with your service order unprompted in the event of a warranty claim. Only in this way is it possible to guarantee rapid processing of your service requirements. In order that we can uniquely identify your model version for servicing purposes, we require the equipment serial number.

Warranty conditions

The warranty period for your training equipment starts:

- For new products that are purchased from a direct and approved distribution partner of Beny Sports Germany GmbH, on the date of purchase by the end user.
- For display equipment, on the date of purchase by the buyer (specialist dealer). This warranty always applies subject to further agreements between the end user and their vendor (specialist dealer).

The warranty covers defects that arise due to manufacturing or material faults. It only applies to equipment purchased and used in Germany.

This warranty applies subject to further agreements between the vendor (specialist dealer) and the buyer (end user or reseller).

It does **not** apply to damage and defects that arise due to incorrect assembly, culpable improper use, negligent or wilful destruction, deficient or neglected maintenance work, force majeure, normal and usage-related wear and tear, damage attributable to the penetration of liquids (e.g. perspiration), repairs and modifications with non-original spare parts.

Certain parts are subject to usage-related wear or normal wear and tear. These parts include e.g. ball-bearings, drive belts, running belts, running decks, switches and buttons, mains cables, mains adapters, etc.

These wearing parts are **not** covered by the warranty.

If it is necessary to collect the training equipment for repair then it must be disassembled and prepared for collection, and subsequently received and reassembled. These services do **not** fall under the scope of the warranty provided by us.

Services not covered by the warranty

Your specialist dealer or the Service Team at U.N.O. Fitness are naturally also available to assist you with any difficulties that may arise due to a defect after the warranty period has come to an end, or for cases that are not covered by the warranty.

In such instances please contact your specialist dealer directly or send an email to:

info@benysports.de

directly to the U.N.O. Fitness Service Team.