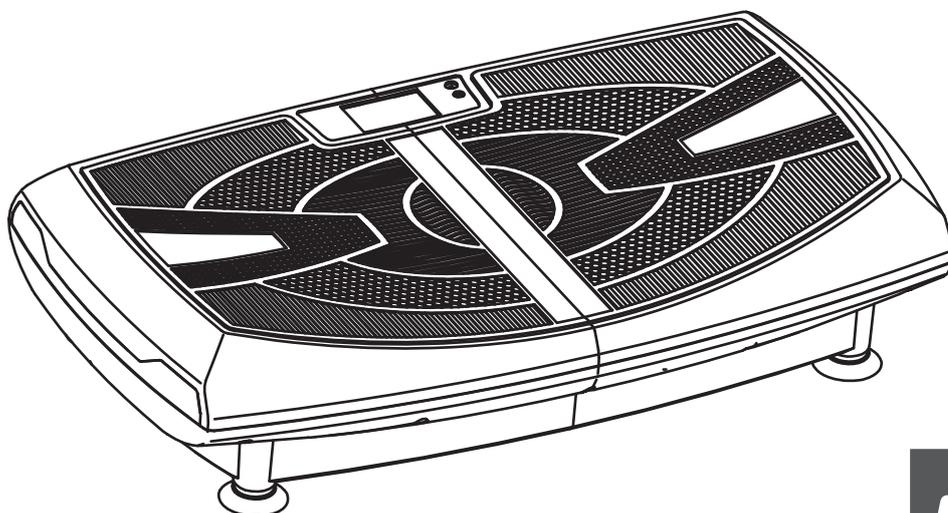


# TAURUS®

## Assembly and Operating Instructions



max. 100 kg



~ 15 Min.



~ 17 kg

L 71 | W 42 | H 17

FSTFVT5.01.01

Art.-No. TF-VT5

**Vibration Plate VT5**



# Content

<b>1</b>	<b>GENERAL INFORMATION</b>	<b>8</b>
1.1	Technical Data	8
1.2	Personal Safety	9
1.3	Electrical Safety	10
1.4	Set-Up Place	11
<b>2</b>	<b>ASSEMBLY</b>	<b>12</b>
2.1	General Instructions	12
2.2	Scope of Delivery	13
2.3	Assembly	14
2.3.1	Assembling the Training Bands with Handles	14
2.4	Battery Replacement	15
<b>3</b>	<b>OPERATING INSTRUCTIONS</b>	<b>16</b>
3.1	Equipment Overview	16
3.2	Control Bar	17
3.3	Remote Control	18
3.4	Function	18
3.5	Powering on the Vibration Plate	19
3.6	Standby Mode	19
3.7	Manual Mode	19
3.7.1	Control Bar	19
3.7.2	Remote Control	20
3.8	Automatic Mode	20
3.8.1	Control Bar	20
3.8.2	Remote Control	20
3.9	Training Positions	22
<b>4</b>	<b>STORAGE AND TRANSPORT</b>	<b>24</b>
4.1	General Instructions	24
<b>5</b>	<b>TROUBLESHOOTING, CARE AND MAINTENANCE</b>	<b>25</b>
5.1	General Instructions	25
5.2	Faults and Fault Diagnosis	25
5.3	Error Codes and Troubleshooting	26
5.4	Maintenance and Inspection Calendar	26

6	DISPOSAL	26
7	RECOMMENDED ACCESSORIES	27
8	ORDERING SPARE PARTS	28
8.1	Serial Number and Model Name	28
8.2	Parts List	29
8.3	Exploded Drawing	30
9	WARRANTY	31
10	CONTACT	33

**Dear customer,**

Thank you for choosing a high-quality equipment of the brand TAURUS®. Taurus offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With Taurus fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at [www.fitshop.com](http://www.fitshop.com).

**Intended Use**

The equipment may only be used for its intended purpose.

The equipment is only suitable for home use. The equipment is not suitable for semi-professional (e.g. hospitals, associations, hotels, schools, etc.) and commercial or professional use (e.g. fitness studios).

**Legal Notice**

Fitshop GmbH  
Europe's No. 1 for home fitness

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**Disclaimer**

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Product and manual are subject to change. Technical data can be changed without advance notice.

**FITSHOP**

Europe's No.1 for Home Fitness

## ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.

Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.



This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Training devices must be classified according to accuracy and use. Accuracy classes are only applicable to devices that display training data.

### Accuracy classes

Class A: high accuracy.

Class B: medium accuracy.

Class C: low accuracy.

The use classes explain the intended use of the training device.

### Use classes

**Class S** (studio): professional and/or commercial use.

These training devices are intended for the use in training rooms of facilities such as sports clubs, school facilities, hotels, clubs and studios whose access and supervision is specifically regulated by the owner (person with legal responsibility).

**Class H** (home use): use at home.

These stationary training devices are intended for the use in private homes where access to the training device is regulated by the owner (person with legal responsibility).

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► **ATTENTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

⚠ **CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

⚠ **WARNING**

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

⚠ **DANGER**

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

ⓘ **NOTICE**

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

## 1.1 Technical Data

### Display

- + Time
- + Speed level
- + Mode/Program
- + Function/Type of vibration

Programs in total:	10
Manual programs:	7
Automatic programs:	3
Speed levels:	30
Motor (3x):	200 W 200 W 40 W
Frequency range:	7–12 Hz (Oszillation) 21,6–31,6 Hz (vertical) 5,5–8 Hz (linear)
Amplitude:	1–12 mm

### Weight and dimensions:

Article weight (gross, incl. packaging):	18.5kg
Article weight (net, without packaging):	16.5 kg
Packaging dimensions (L x W x H):	approx. 76 cm x 46 cm x 23.5 cm
Set-up dimensions (L x W x H):	approx. 71.3 cm x 41.5 cm x 17.1 cm
Maximum user weight:	100kg
Use class:	H

## 1.2 Personal Safety

### **DANGER**

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.
- + The owner must communicate all warnings and instructions to the user.

### **WARNING**

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. This applies in particular to:
  - + People with pacemakers or other medical devices that can cause electromagnetic interference.
  - + People with cardiovascular diseases.
  - + Pregnant women, sick persons or persons in poor physical condition.
  - + People who are advised against massages due to pre-existing conditions (e.g. vascular diseases or dermatitis).
  - + People suffering from osteoporosis, a vertebral fracture or other acute illnesses.
  - + People with an irregular curvature of the spine.
  - + People who suffer from impaired perception due to a peripheral circulatory disorder (e.g. diabetes).
- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

### **CAUTION**

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.
- + Be aware that if adjustment devices are left protruding, they may impede the user's movement.

► **ATTENTION**

- + Do not insert any objects of any kind into the openings of the device.

## 1.3 Electrical Safety

 **DANGER**

- + In order to reduce the risk of an electric shock, always unplug the equipment from the mains socket immediately after your workout, before assembly or dismantling, and before maintenance or cleaning. Do not pull on the cable.

 **WARNING**

- + Do not leave the equipment unattended while the mains cable is plugged into the mains socket. During your absence, the mains cable must be removed from the mains socket to prevent improper use by third parties or children.
- + If the mains cable or plug is damaged or defective, contact your contract partner. Until repair, the equipment must not be used.

► **ATTENTION**

- + The equipment requires a mains connection of 220-230 V with 50 Hz mains voltage.
- + The equipment may only be connected directly to an earthed socket using the supplied mains cable. Extension cables must conform to VDE guidelines. Always completely unwind the mains cable.
- + The socket must be protected by a fuse with a minimum fuse rating of "16 A, slow blow".
- + Do not make any changes to the mains cable or the mains plug.
- + Keep the mains cable away from water, heat, oil and sharp edges. Do not route the mains cable underneath the equipment or under a carpet or rug, and do not place any objects on top of it.

## 1.4 Set-Up Place

### **WARNING**

- + Do not place the equipment in main corridors or escape routes.

### **CAUTION**

- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The free area in the direction from which the exercise equipment is accessed must be at least 0.6 m larger than the exercise area.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.

### **ATTENTION**

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.

### 2.1 General Instructions



#### **DANGER**

- + Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.



#### **WARNING**

- + Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.



#### **CAUTION**

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.



#### **ATTENTION**

- + To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.



#### **NOTICE**

- + Ideally, assemble the equipment at its later set-up place.

## 2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

**⚠ CAUTION**

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.

**📌 NOTICE**

Batteries are not included in the scope of delivery. The following batteries are required:  
2 x AAA 1.5V batteries



A



B



C



D

No.	Name
A	Floor mat
B	Training bands with handles
C	Remote control
D	Power cable

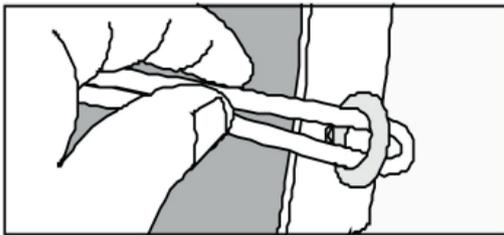


Fig. 1

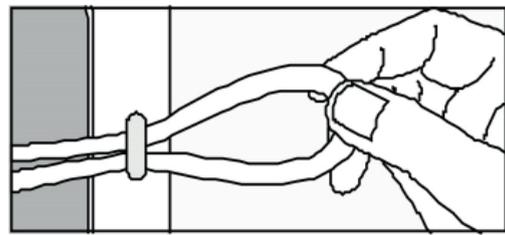


Fig. 2

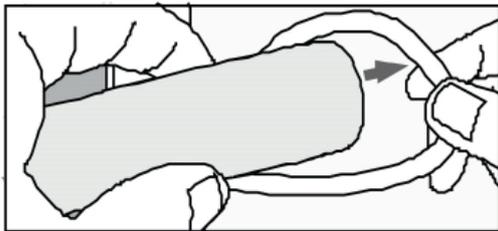


Fig. 3

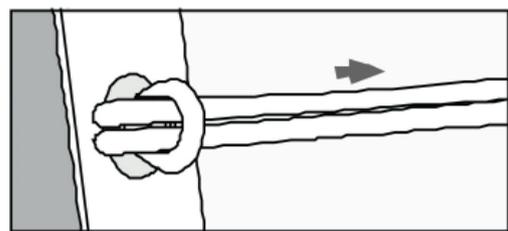


Fig. 4

## Connecting the equipment to the mains supply

### ► ATTENTION

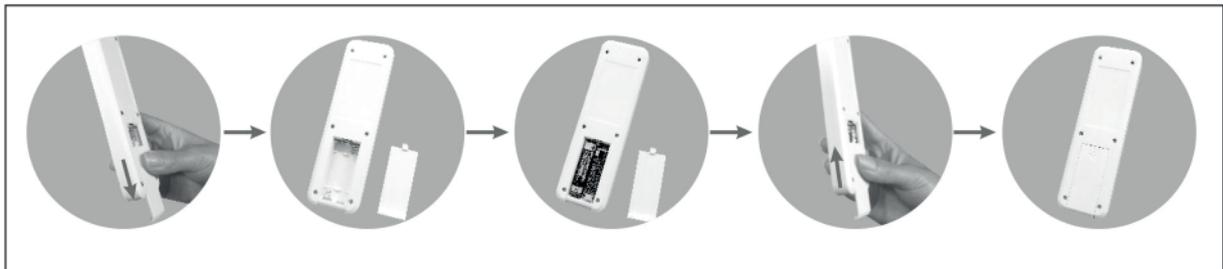
The equipment must not be connected to a multiple socket, otherwise it cannot be guaranteed that the equipment will be supplied with sufficient power. Technical errors can result.

Plug the power plug into a wall outlet that complies with the instructions in the chapter on electrical safety.

## 2.4 Battery Replacement

The remote control is powered by two AAA 1.5V batteries. If the remote control is not working properly, the batteries might be running low. Follow the instructions to exchange the batteries.

1. Open the battery compartment.
2. Remove the battery.
3. Insert a new battery.
4. Close the battery compartment.

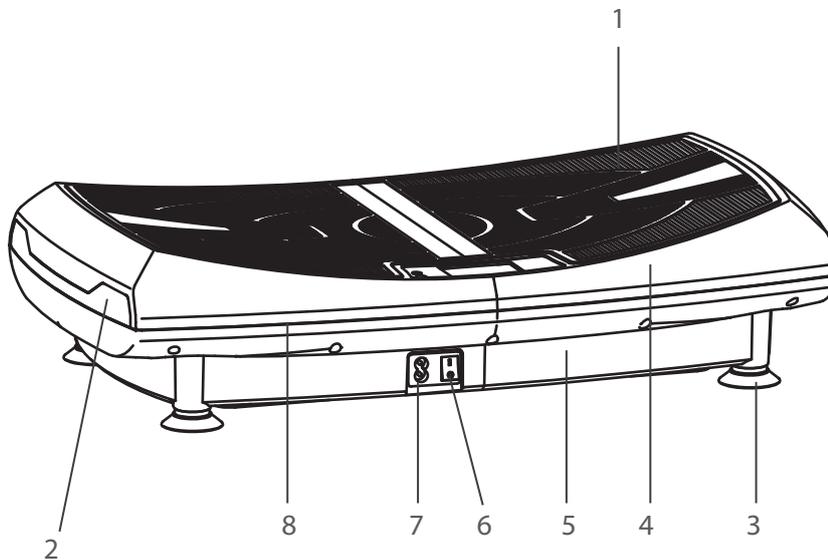


## 3 OPERATING INSTRUCTIONS

### ① NOTICE

- + Familiarise yourself with all the functions and setting options of the device before starting training. Have the proper use of this product explained to you by a specialist.
- + Always start your training with low intensity and increase evenly and gently. End your training with a cool-down phase. If you are unsure, please consult your physician.

### 3.1 Equipment Overview



No.	Name	No.	Name
1	Rubber surface	5	Lower cover
2	Light bar (green, blue, red)	6	Power switch
3	Feet	7	Power port
4	Upper cover	8	Middle cover

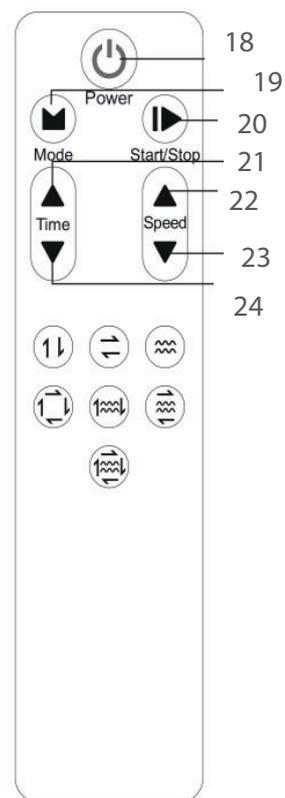
## 3.2 Control Bar



No.	Name	No.	Name
9	Mode	14	Increase speed
10	Function	15	Increase time
11	Infra-red receiver for the remote control	16	Decrease time
12	Start / Stop	17	Power
13	Decrease speed		

### 3.3 Remote Control

No.	Name
18	Power
19	Mode
20	Start / Stop
21	Increase time
22	Increase speed
23	Decrease speed
24	Decrease time



### 3.4 Function

Symbol	Function
↑↓	Vertical movement
←→	Horizontal movement
⋈	Vibration
↑↓←→	Vertical movement + horizontal movement
↑↓⋈	Vertical movement + vibration
←→⋈	Horizontal movement + vibration
↑↓←→⋈	Vertical movement + horizontal movement + vibration

## 3.5 Powering on the Vibration Plate

1. Insert the power cord plug and switch on the power switch.

### ① NOTICE

When „- -“ is displayed, the plate is in standby mode.

2. To switch into the standard display, press the power button.

*The display shows „TIME, 10:00, 1↓“ and the plate can be operated.*

## 3.6 Standby Mode

The plate switches automatically into standby mode after 3 minutes of inactivity.

- + To switch out of standby mode, press the power button on the plate or on the remote control.
- + To activate standby mode after use, press the power button on the plate or on the remote control. The display shows „- -“, signalling that the standby mode has activated.

## 3.7 Manual Mode

There are seven functions available in manual mode.

### ① NOTICE

After switching on the plate the mode for vertical movement is automatically selected.

### 3.7.1 Control Bar

1. In order to select a function, lightly press the function button (10). Press the button repeatedly to select the function required.
2. After choosing the function, the length of training can be set with the increase / decrease time buttons (15 & 16) between 1 and 10 minutes.
3. To start training, press the Start/Stop button (12).

*The chosen function begins.*

4. During training the speed level can be adjusted using the increase / decrease speed buttons (14 & 13).

*The display changes between the time and speed values every 5 seconds.*

5. To stop training or to choose another function, press the Start/Stop-button (12).

## 3.7.2 Remote Control

### ① NOTICE

The remote control can only be used within a radius of 2.5m from the plate.

1. To select the required function, press the respective function button on the remote control.
2. After choosing the function, the length of training can be set with the increase / decrease time buttons (21 & 24) between 1 and 10 minutes.
3. To start training, press the Start/Stop button (20).

*The chosen function begins.*

4. During training the speed level can be adjusted using the increase / decrease speed buttons (22 & 23).
5. To stop training or to choose another function, press the Start/Stop-button (20).

## 3.8 Automatic Mode

There are three programs available in automatic mode.

### ① NOTICE

During the automatic mode it is not possible to makes changes to the length and speed settings.

### 3.8.1 Control Bar

1. To select a program, press the Mode button (9). Press the button repeatedly to select the program required.
2. To start training, press the Start/Stop button (12).

*The chosen program begins.*

*The display changes between the time and speed values every 5 seconds.*

3. To stop training or to choose another program, press the Start/Stop button (12).

### 3.8.2 Remote Control

#### ① NOTICE

The remote control can only be used within a radius of 2.5m from the plate.

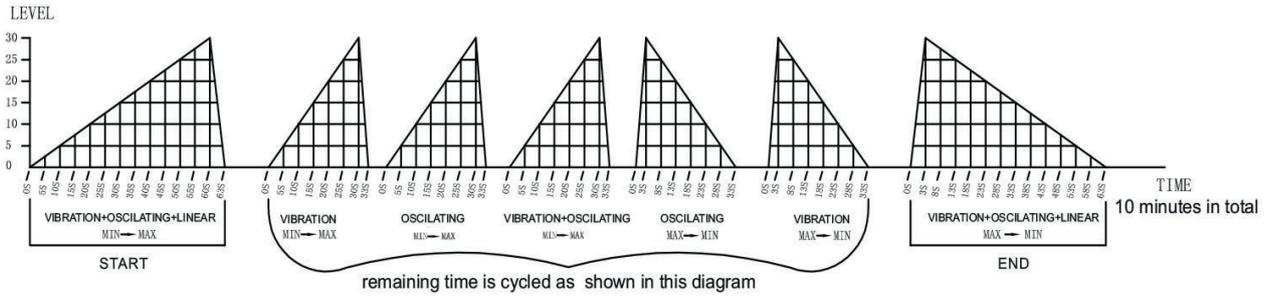
1. To select a program, press the Mode button (19). Press the button repeatedly to select the program required.
2. To start training, press the Start/Stop button (20).

*The chosen program begins.*

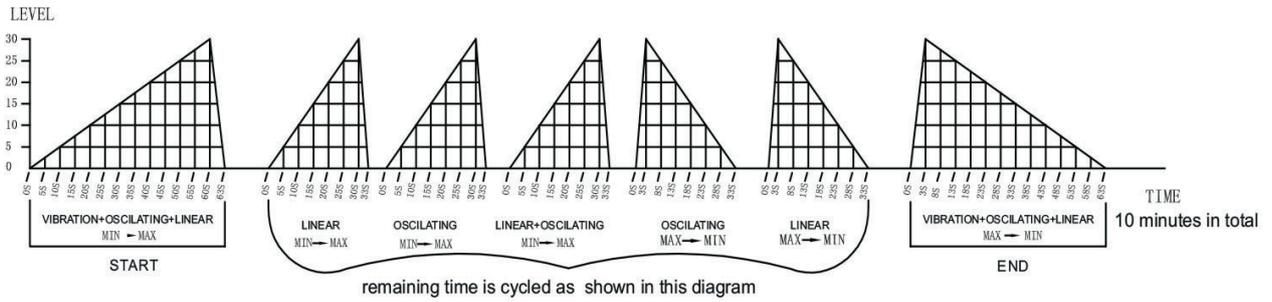
3. To stop training or to choose another program, press the Start/Stop-button (20).

# Automatic mode: sequence diagrams of the programs

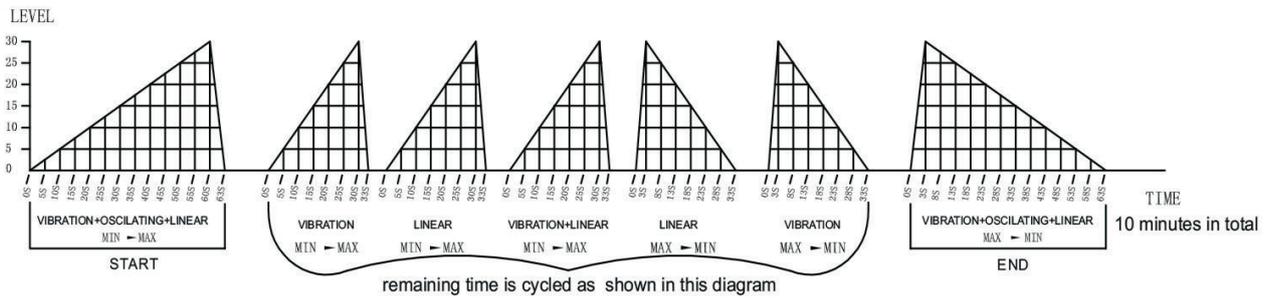
## P1



## P2



## P3

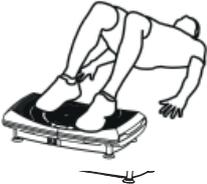


### 3.9 Training Positions

Training on a vibration plate offers many health benefits. You can increase your fitness, muscle condition and even improve your metabolism.

Please sufficiently stretch and warm-up before using the vibration plate to prevent muscle cramps and injuries. Do not overstrain yourself! Stop training before you do.

Figure	Description
	<p>While on the vibration plate, stand on the tips of your toes and hold your back straight.</p> <p>Your abs should be tensed and you should be able feel your calves working.</p> <p>To relax your waist and hips, bend your knees to 90°.</p>
	<p>Stand on the vibration plate. Hold your back straight and bend your knees, slowly activating the leg muscles.</p> <p>To intensify the exercise, go into a deeper squat as far as possible.</p> <p>You should feel the muscles in your quadriceps, hips and back working together.</p> <p>This exercise trains the thigh muscles, reduces pain and muscle soreness, promotes blood circulation and burns fat.</p>
	<p>Kneel on the floor and place your hands shoulder width apart on the vibration plate. Hold your body bent forwards.</p> <p>This posture trains your shoulder joints and arms.</p>
	<p>Sit in front of the vibration plate. Keep your back straight and support yourself with your hands. Place your calves on the vibrating plate and your feet pointed upwards.</p> <p>This posture is used for relaxing during a strong calf massage.</p>
	<p>Sit in front of the vibration plate. Place your feet on the plate.</p> <p>This position supports relaxing in back, gluteus and thighs through the vibration.</p>

Figure	Description
	<p>Lay down on the floor and place your feet on the plate. Keep your knees together and raise your hips. Once you raise your body, raise your heels to tense your thighs and hips.</p> <p>This exercise serves to train your thigh muscles.</p>
	<p>Turn your upper body in one direction and return to the starting position and repeat this for the other side.</p> <p>You can also use the training bands for this exercise. Hold the handles in front of you at shoulder height and then move your upper body to the left and right.</p> <p>This exercise trains your abdominal and oblique muscles.</p>
	<p>Stand on the vibration plate and hold onto the training bands. Extend your arms with your palms facing down at the sides of your hips and with your elbows slightly bent. Raise your arms to shoulder height and let your arms sink down again. Repeat this exercise.</p>
	<p>Stand carefully on the vibration plate and hold onto the training bands. Hold the hand grips in front of your chest with your palms facing each other. Slowly lower your arms towards your back while stretching them out. Raise your arms back to the starting position.</p> <p>Alternatively, you can move your arms one after the other.</p>

### 4.1 General Instructions



#### **WARNING**

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.



#### **ATTENTION**

- + Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

## 5.1 General Instructions



### WARNING

- + Do not make any improper changes to the equipment.



### CAUTION

- + Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

### ▶ ATTENTION

- + In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

## 5.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Error	Cause	Solution
The plate does not start	Power cable is not properly inserted	Insert power cable
	Power switch isn't switched on	Flip power switch to on
	A fuse has blownt	Contact your contract partner
The plate has stopped moving	The standard training time of the plate has elapsed	A new manual or automatic program can be started.
The plate is not reacting to the remote control	The remote control is too far away from the plate	Shorten the distance between the remote control and the plate.
The plate fails to operate properly	The plate software crashes when receives too many commands.	Turn of the plate at the power switch and re-start the plate.

## 5.3 Error Codes and Troubleshooting

The electronics of the equipment continuously carries out tests. In case of deviations, an error code appears on the display and normal operation is stopped for your safety.

ER01	Power outage of the operating current for the motor	Unplug the vibration plate from the mains supply. Re-insert the power cable and re-start the plate. Should the error persist, please contact your contract partner.
ER02		

**Please contact the contract partner for technical support.**

## 5.4 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly	Half-yearly	Yearly
Display console	C	I			
Plastic covers	C	I			
Screws and cable connections		I			
Training bands and handles	C, I				
Legend: C = clean; I = inspect					

## 6 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an electricals recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

## 7 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. This could be a **floor mat**, for example, which makes your fitness equipment stand more securely and also protects the floor from falling sweat, but it could also be additional handrails on some treadmills or **silicone spray** to keep moving parts in good shape.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible chest strap, as this ensures optimum transmission of the heart rate. You may want to buy additional **grips** or **weights** for multi gyms.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



floor mat



chest strap



chest strap contact gel



towels



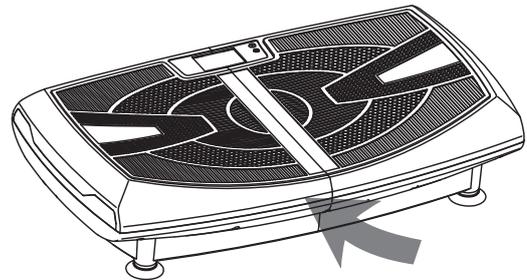
silicone spray

## 8.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.

**NOTICE**

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



Enter the serial number in the appropriate field.

**Serial number:**

**Brand / Category:**

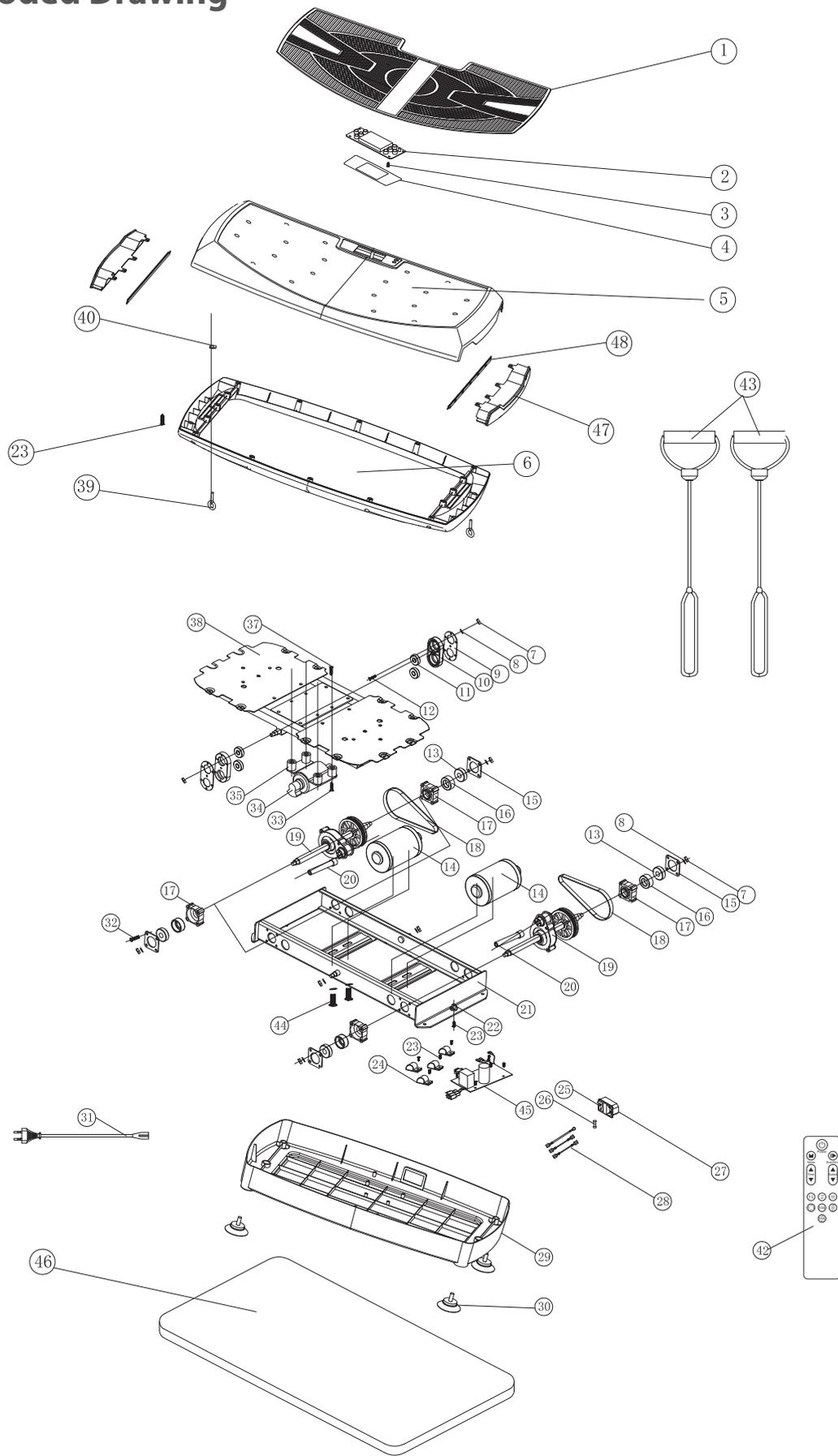
**Model Name:**

**Article Number:**

## 8.2 Parts List

No.	Name	Qty.	No.	Name	Qty.
1	Rubber plate	1	25	Rocker switch	1
2	Console board	1	26	Fuse 3.15A	1
3	Philip screw ST3*8	12	27	Socket	1
4	Console overlay	1	28	Internal wire (A group of three)	1
5	Upper cover	1	29	Bottom Cover	1
6	Middle cover	1	30	Foot cushion	4
7	Nylon nut M8	8	31	Power cord	1
8	Flat washer $\phi 8$	4	32	Screw M5*30	24
9	Linear sleeve	4	33	Screw M5*10	4
10	Linear block	2	34	Motor	1
11	Bearing 6000	4	35	Rubber cushion	4
12	Screw M8*20	4	36		
13	Bearing 6201	4	37	Screw M5*12	16
14	78 Motor	2	38	Main plate	1
15	Cover of axle bracket	4	39	Hook	2
16	6201 Bearing Sleeve	4	40	Nylon nut M6	2
17	Main Axle bracket	4	41	Screw M5*10	8
18	Belt	2	42	Remote controller	1
19	Flywheel	2	43	Rope	2
20	Axle of link block	2	44	Hex bolt M8*10	4
21	Main frame	1	45	Lower controller board	1
22	Insulation column	2	46	floor mat	1
23	Philip screw ST4*12	26	47	light cover	2
24	R clamp	4	48	light PCB	2

# 8.3 Exploded Drawing



## 9 WARRANTY

Products from TAURUS® are subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

### **Your statutory rights are not affected.**

### **Warranty**

The warranty is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

#### **Warranty period**

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

### **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warranty holder personally and are not a part of repair. After the expiration of the warranty period, the responsibility for parts costs, repair costs, installation costs and delivery costs lies with the warranty holder.

### **The terms of use are defined as follows:**

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

### **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

## **Warranty Conditions**

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

### **Warranty claims are invalid in case of damage resulting from:**

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

### **Service outside of the Warranty Period**

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

### **Communication**

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	UK
<p><b>TECHNIK</b></p> <p> +49 4621 4210-900</p> <p> +49 4621 4210-698</p> <p> technik@fitshop.de</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p> <p><b>SERVICE</b></p> <p> 0800 20 20277 (kostenlos)</p> <p> 04621 4210 - 0</p> <p> info@fitshop.de</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage: <a href="https://stg.fit/statita">https://stg.fit/statita</a></p>	<p><b>TEKNIK OG SERVICE</b></p> <p> 80 90 16 50</p> <p>+49 4621 4210-945</p> <p> info@fitshop.dk</p> <p> Åbningstider kan findes på hjemmesiden: <a href="https://stg.fit/statit7">https://stg.fit/statit7</a></p> <p><b>FR</b></p> <p><b>TECHNIQUE &amp; SERVICE</b></p> <p> +33 (0) 189 530984</p> <p>+49 4621 42 10 933</p> <p> info@fitshop.fr</p> <p> Vous trouverez les heures d'ouverture sur notre site Internet: <a href="https://stg.fit/statit4">https://stg.fit/statit4</a></p>	<p><b>CUSTOMER SUPPORT</b></p> <p> 00800 2020 2772</p> <p>+494621 4210 944</p> <p> info@fitshop.co.uk</p> <p> You can find the opening hours on our homepage: <a href="https://stg.fit/statitc">https://stg.fit/statitc</a></p> <p><b>BE</b></p> <p><b>TECHNIQUE &amp; SERVICE</b></p> <p> 02 732 46 77</p> <p>+49 4621 4210 933</p> <p> info@fitshop.be</p> <p> Vous trouverez les heures d'ouverture sur notre site Internet: <a href="https://stg.fit/statit8">https://stg.fit/statit8</a></p>
<p><b>ES</b></p> <p><b>TECNOLOGÍA Y SERVICIOS</b></p> <p> 911 238 029</p> <p> info@fitshop.es</p> <p> Consulta nuestro horario de apertura en la página web: <a href="https://stg.fit/statit5">https://stg.fit/statit5</a></p>	<p><b>NL</b></p> <p><b>TECHNISCHE DIENST &amp; SERVICE</b></p> <p> +31 172 619961</p> <p> service@fitshop.nl</p> <p> De openingstijden vindt u op onze homepage: <a href="https://stg.fit/statit3">https://stg.fit/statit3</a></p>	<p><b>INT</b></p> <p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> +49 4621 4210-944</p> <p> service-int@fitshop.de</p> <p> You can find the opening hours on our homepage: <a href="https://stg.fit/statita">https://stg.fit/statita</a></p>
<p><b>PL</b></p> <p><b>DZIAŁ TECHNICZNY I SERWIS</b></p> <p> 22 307 43 21</p> <p>+49 4621 42 10-948</p> <p> info@fitshop.pl</p> <p> Godziny otwarcia można znaleźć na stronie głównej: <a href="https://stg.fit/statit6">https://stg.fit/statit6</a></p>	<p><b>AT</b></p> <p><b>TECHNIK &amp; SERVICE</b></p> <p> 0800 20 20277 (Freecall)</p> <p>+49 4621 42 10-0</p> <p> info@fitshop.at</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage: <a href="https://stg.fit/statitb">https://stg.fit/statitb</a></p>	<p><b>CH</b></p> <p><b>TECHNIK &amp; SERVICE</b></p> <p> 0800 202 027</p> <p>+49 4621 42 10-0</p> <p> info@fitshop.ch</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage: <a href="https://stg.fit/statit9">https://stg.fit/statit9</a></p>

Please find a detailed overview including address and opening hours for all stores of the Fitshop Group in Germany and abroad on the following website:

[www.fitshop.com/en/stores](http://www.fitshop.com/en/stores)

# WE LIVE FITNESS

## WEBSHOP AND SOCIAL MEDIA

Fitshop is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Fitshop offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

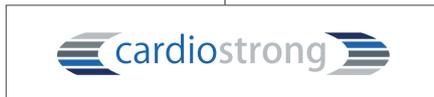
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**TAURUS<sup>®</sup>**

**Vibration Plate VT5**