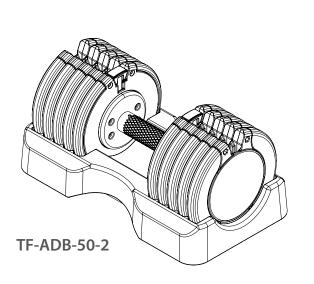
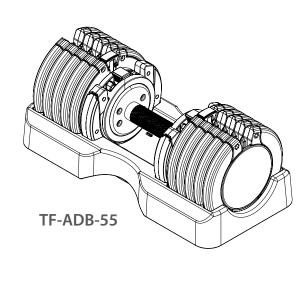
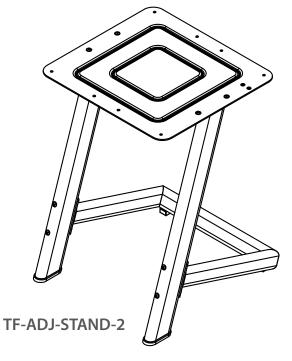


## **Assembly and Operating Instructions**











FSTFADB55.01.02 FSTFADJSTAND.02.02 FSTFEZBAR.01.02

## Content

1	GENERAL INFORMATION	8
1.1	Technical Data	8
1.2	Personal Safety	9
1.3	Set-Up Place	10
2	ASSEMBLY	11
2.1	General Instructions	11
2.2	Scope of Delivery	11
2.3	Assembly	11
3	OPERATING INSTRUCTIONS	14
4	STORAGE AND TRANSPORT	16
4.1	General Instructions	16
5	TROUBLESHOOTING, CARE AND MAINTENANCE	16
5.1	General Instructions	16
5.2	Faults and Fault Diagnosis	16
5.3	Maintenance and Inspection Calendar	19
6	DISPOSAL	19
7	RECOMMENDED ACCESSORIES	20
8	ORDERING SPARE PARTS	21
8.1	Serial Number and Model Name	21
8.2	Parts List: TF-ADB-50-2	22
8.3	Exploded Drawing: TF-ADB-50-2	22
8.4	Parts List: TF-ADB-55	23
8.5	Exploded Drawing: TF-ADB-55	23
8.6	Parts List: TF-ADJ-STAND-2	24
8.7	Exploded Drawing:TF-ADJ-STAND-2	24
8.8	Parts List: TF-EZBAR	25
8.9	Exploded Drawing: TF-EZBAR	25
9	WARRANTY	26
10	CONTACT	28

### Dear customer,

Thank you for choosing quality training equipment from the TAURUS® brand. Taurus offers sports and fitness equipment for home users with high demands on quality, functionality and longevity. Also, Taurus is a well-known and experienced brand for equipping professional rooms for fitness studios and business customers. The focus of Taurus fitness equipment is on what matters most in sports: maximum performance! Therefore, the devices are developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at www.fitshop.com.

### **Intended Use**

The equipment may only be used for its intended purpose.

The equipment is suitable for home use and semi-professional use (e.g. hospitals, clubs, hotels, schools, etc.). The equipment is not suitable for commercial or professional use (e.g. fitness studio).

Please note that this manual refers to both versions of the Taurus SelectaBell (50LB and 55LB) and the corresponding optional stand and bar.

### **Legal Notice**

Fitshop GmbH Europe's No. 1 for home fitness

International Headquarters Flensburger Straße 55 24837 Schleswig Germany Management:

Christian Grau

Sebastian Campmann

Dr. Bernhard Schenkel

No. HRB 1000 SL

Local Court Flensburg

European VAT Number: DE813211547

### Disclaimer

© TAURUS is a registered brand of the company Fitshop GmbH. All rights reserved. Any use of this trademark without the explicit written permission of Fitshop is prohibited.

Product and manual are subject to change. Technical data can be changed without advance notice.



Europe's No.1 for Home Fitness

### **ABOUT THIS MANUAL**

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.



Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Training devices must be classified according to accuracy and use. Accuracy classes are only applicable to devices that display training data.

### **Accuracy classes**

Class A: high accuracy.

Class B: medium accuracy.

Class C: low accuracy.

The use classes explain the intended use of the training device.

### **Use classes**

**Class S** (studio): professional and/or commercial use.

These training devices are intended for the use in training rooms of facilities such as sports clubs, school facilities, hotels, clubs and studios whose access and supervision is specifically regulated by the owner (person with legal responsibility).

Class H (home use): use at home.

These stationary training devices are intended for the use in private homes where access to the training device is regulated by the owner (person with legal responsibility).

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

### ► ATTENTION

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

### **CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

### **↑** WARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

### **↑** DANGER

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

### (i) NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

### 1.1 Technical Data

### **TF-ADB-50-2**

Packaging dimensions (L x W x H) approx.: 43 cm x 26.5 cm x 28.5 cm Set-up dimensions (L x W x H) approx.: 38.4 cm x 21.7 cm x 18.2 cm

Article weight (gross, including packaging): 25 kg
Article weight (net, without packaging): 23.35 kg

### TF-ADB-55

Packaging dimensions (L x W x H) approx.: 55 cm x 26.5 cm x 28.5 cm Set-up dimensions (L x W x H) approx.: 45.6 cm x 21.7 cm x 18.2 cm

Article weight (gross, including packaging): 28 kg
Article weight (net, without packaging): 26.14 kg

### **TF-ADJ-STAND-2**

Packaging dimensions (L x W x H) approx.: 69.8 cm x 46.5 cm x 11.5 cm Set-up dimensions (L x W x H) approx.: 42.3 cm x 41 cm x 57.2 cm

Article weight (gross, including packaging): 9.8 kg
Article weight (net, without packaging): 7.8 kg

### **TF-EZBAR**

Packaging dimensions (L x W x H) approx.: 120.9 cm x 15 cm x 13 cm Set-up dimensions (L x W x H) approx.: 114.9 cm x 10.5 cm x 9.6 cm

Article weight (gross, including packaging): 5.25 kg Article weight (net, without packaging): 4.63 kg

Use class: S

## 1.2 Personal Safety

### **↑** DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.
- + The owner must communicate all warnings and instructions to the user.

### **WARNING**

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.
- + Always start each workout with a light warm-up and end with a cool-down phase.
- + Using the machine as a support during stretching exercises or attaching resistance bands, ropes or other accessories to it, may cause injuries.

### **CAUTION**

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.
- + Be aware that if adjustment devices are left protruding, they may impede the user's movement.
- + The weights should remain in the user's field of vision during the entire exercise to prevent danger to third parties.

### ATTENTION

+ Do not insert any objects of any kind into the openings of the device.

## 1.3 Set-Up Place

### **↑** WARNING

+ Do not place the equipment in main corridors or escape routes.

### **CAUTION**

- + Choose a location in which to place the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- The free area in the direction from which the exercise equipment is accessed must be at least 0.6 m larger than the exercise area.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.
- If your device is to be mounted on the wall/ceiling, make sure that you use the appropriate assembly material to avoid possible damages or personal injuries. The contractual partner accepts no liability for this.

### **ATTENTION**

- The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.
- For Class S equipment, the exercise equipment may only be used in areas where access, supervision and control are specifically regulated by the owner.

### (i) NOTICE

The dumbbell stand is an optionally available accessory and needs to purchased separately. The stand is compatible with 50LB as well as the 55LB SelectaBells.

### 2.1 General Instructions

### **↑** DANGER

+ Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

### **↑** WARNING

+ Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

### **CAUTION**

- + Do not open the packaging when it is lying on its side.
- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.

### ATTENTION

+ To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

### (i) NOTICE

- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

## 2.2 Scope of Delivery

At the beginning, check whether all parts belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

### **CAUTION**

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.

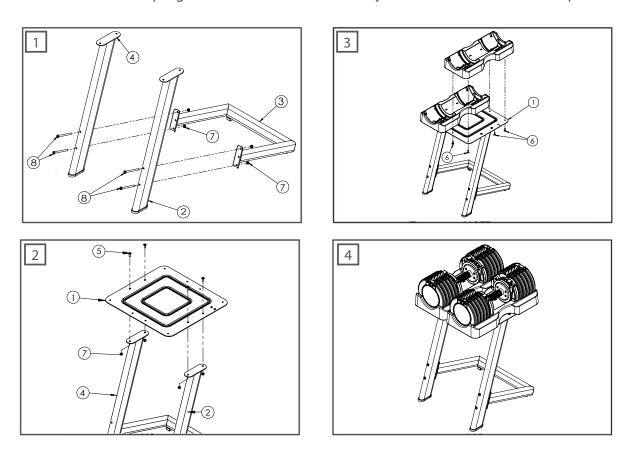
## 2.3 Assembly

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

### (i) NOTICE

+ First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.

+ If you have difficulty recognising the graphics, we recommend that you open and/or download the PDF instructions stored in the webshop on your end device (e.g. smartphone, tablet or PC). There you have the option of zooming in closer. Please note that the Adobe Acrobat Reader programme must be installed on your end device in order to open the file.



### Step 1

Attach the left and right stand legs (2 & 4) to the rear tube (3) with four screws (8) and four nuts (7). Tighten with a screwdriver and wrench.

### Step 2

Attach the stand base (1) to the left and right stand legs (2 & 4) with four screws (5) and four nuts (7). Tighten with a screwdriver.

### Step 3



### **CAUTION**

Remove the dumbbells from the tray before assembling.

- 1. If you have purchased the Taurus Easy Bar, now attach the hook according to the instructions on the next page.
- 2. Attach the trays to the stand base (1) with four screws (6) each. Tighten with a screwdriver.

### Step 4

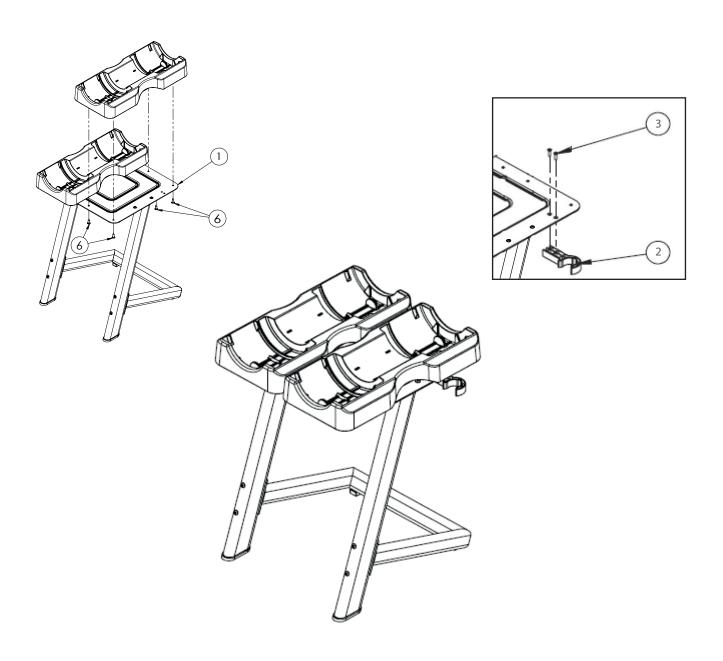
Place the dumbbells onto the stand.

### **Taurus Easy Bar**

### (i) NOTICE

If the rack and tray have already been fully installed, you must first remove the right tray by removing the four screws (6).

- 1. Attach the hook (2) to the stand base (1) with the enclosed hook screws (3).
- 2. Attach the right dumbbell tray to the stand base (1) with four screws (6).

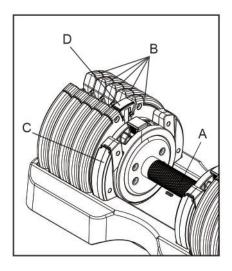


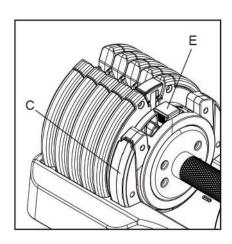
### (i) NOTICE

Familiarise yourself with all the functions and settings of the device before you start your training. Have a specialist explain the proper use of this product to you.

### (i) NOTICE

The difference between the two models is that the SelectaBell 55LB has two more inner weight plates with an additional adjusting pin that is not built in the SelectaBell 50LB. Please take this into account while continuing through the user manual.





Grip (A) weighs 10 lbs. (4.5 kg). Each outer weight plate (B) weighs 5 lbs.(2.3 kg) and each inner weight plate (C) weighs 1.25 lbs. (0.6 kg).

To correctly select the required weight plates (B), please align the dumbbell

so that the adjusting pin (D) is on top and that the dumbbell is fitted squarely in its dumbbell tray. To select the required outer weight plate (B), pull the adjusting pin (D) upwards, slide it to the required outer weight and re-insert it in place. Try to slide the adjusting pin (D) while in place to make sure that it is correctly and securely inserted into the required outer weight plate (B). Please repeat this step on the other side.

### (i) NOTICE

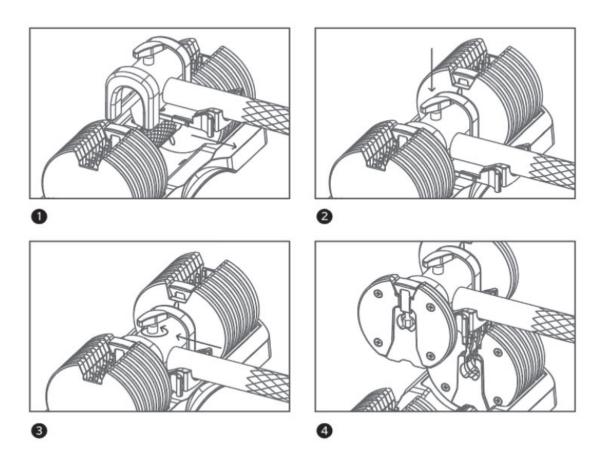
To guaranty the longevity of your dumbbell and to minimise damage, regularly lubricate the adjusting mechanism in accordance with the maintenance and inspection chapter (5.3).

To select the required inner weight plate (C), pull the adjusting pin (E) upwards, slide it left or right in one of the three positions and re-insert it into place. Please repeat this step on the other side.

To use the dumbbells, lift them straight up from the holder leaving the weight plates (B & C) not being used in the dumbbell tray.

After use, please re-insert the dumbbell in its dumbbell tray so that the adjusting pin (D) is facing upwards and fits squarely with the weight plates not being used.

### **Taurus Easy Bar**



## **CAUTION**

The Easy Bar must be secured to both dumbbells.

- 1. Place the Easy Bar on top of the dumbbell handle.
- 2. Pull the plate back by pressing it together.
- 3. Press the wing bolt down to latch the Easy Bar onto the handle.
- 4. Tighten the wing bolt.
- 5. Lift the Easy Bar straight up.

### 4.1 General Instructions

### **↑** WARNING

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

### **ATTENTION**

Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 5°C and 45°C.

### 5

### TROUBLESHOOTING, CARE AND MAINTENANCE

### 5.1 General Instructions



### **↑** WARNING

+ Do not make any improper changes to the equipment.



### **CAUTION**

+ Damaged or worn components may affect your safety and the life of the equipment. Safety can only be guaranteed if you check the equipment regularly for wear and damage. Replace damaged or worn components immediately. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

### **ATTENTION**

+ In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

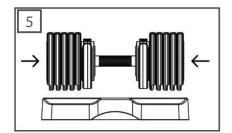
## 5.2 Faults and Fault Diagnosis

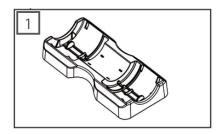
The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

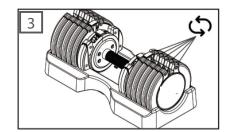
Fault	Cause	Solution
Squeak and creaking noises	Loose or too tight screw connection	Check or lubricate screw connection

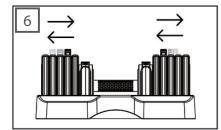
### The Weight Plates are not Correctly Aligned

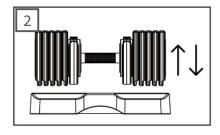
- 1. If the plates are not correctly aligned, the dumbbell is hard to adjust.
- 2. Check if there are any foreign objects (dirt/small objects) are in the dumbbell tray.
- 3. Choose the maximum weight of 55/55lbs and lift up the dumbbell 3 - 5 times.
- 4. Change the order of the outer weight plates.
- 5. Lift the grip up and lay it guickly back 3 - 5 times. Please make sure the weight plate is fully reinserted and touches the bottom of the dumbbell tray.
- Push both sides of the dumbbell tightly together 3 5 times. 6.
- 7. Pull out the adjusting pin and slide it back and forth 3 - 5 times.
- 8. Choose 50/55lbs, turn the dumbbell and place it back in the dumbbell tray so the weight plates are now on the opposite side.

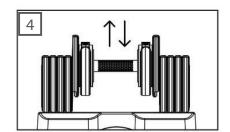


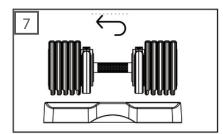












### Tilted Outwards or Stuck Weight Plates / Difficulties with Inserting the Dumbbell into the **Weight Plates.**

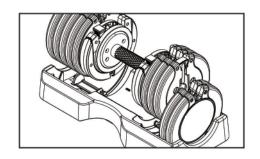
Should the weight plates be tilted outwards, are stuck in the dumbbell try or you have difficulties inserting the dumbbell into the weight plates, it could be possible that the dumbbell tray must be adjusted.

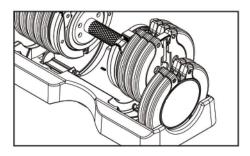


### **CAUTION**

Please make sure that the weight plates are always secured.

- 1. Loosen the screws underneath the dumbbell tray and push or pull the tray in the direction so that the weight plates can correctly stay positioned in the dumbbell tray.
- 2. Re-tighten the screws.

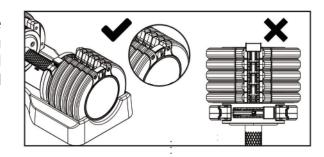




### **Detached Weight Plates**

Please make sure that the dumbbells are never dropped. In case the dumbbell is accidentally dropped, the adjusting pin can spring inwards, resulting in some weight plates detaching. Carefully lift the dumbbell up and remove the detached weight plates (use caution as the weight plates may fall). Place the removed weight plates back on to the dumbbell tray.

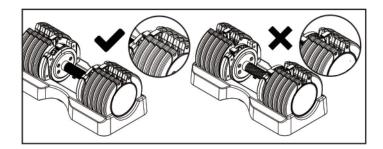
In case the dumbbell is accidentally dropped, the adjusting pin can spring outwards. Pull the adjusting pin out and re-insert in the maximum weight (all weight plates are attached) and place the dumbbell back on to the dumbbell tray.



### **Additional Weight Plates**

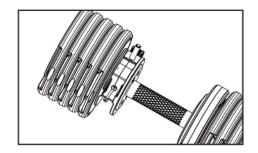
If you pull out an extra weight plate (a heavier weight as set), it could be that the adjusting pin isn't correctly inserted in the slot.

Re-adjust the adjusting pin correctly. Then lift and re-insert the dumbbell quickly 3 - 5 times.



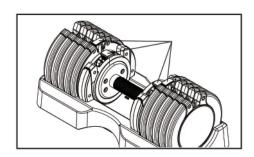
### **Detached Adjusting Pin**

In case the adjusting pin gets detached from the dumbbell, loosen the screw on the underside of the grip, re-insert the adjusting pin and re-tighten the screw.



### **Internal Weight Plate Adjustment not Running Smooth**

If the adjustment of the inner weight plates is not smooth, set the adjustment lever to 0lb (no weight selected). Lift the dumbbell and set it down 3-5 times quickly.



## **5.3 Maintenance and Inspection Calendar**

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly	Half-yearly	Yearly
Screw connections		I			
Lubricating the adjustment pin			I		
Legend: C = clean; I = insp	ect				

## 6 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via a recycling centre. Further information can be obtained from your local authority's recycling service.

The materials can be recycled as per their symbols. Through the reuse and recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

### RECOMMENDED ACCESSORIES

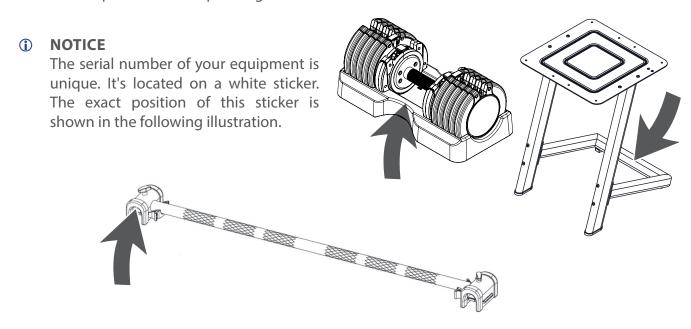
To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For training equipment like smith machines, weight benches or racks this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat but it could be also **additional weights**, **handles**, **foot straps** for leg exercises or **triceps ropes**. For some smith machines, there are also optional addons such as **leg presses** that make your workout even more intense and comprehensive.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



### 8.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.



Enter the serial number in the appropriate field.

Serial number:			

### **Brand / Category:**

Taurus / Dumbbells

### **Model Name:**

SelectaBell 50LB / 55 LB / Stand / Easy Bar

### **Article Number:**

TF-ADB-50-2		
TF-ADB-55		

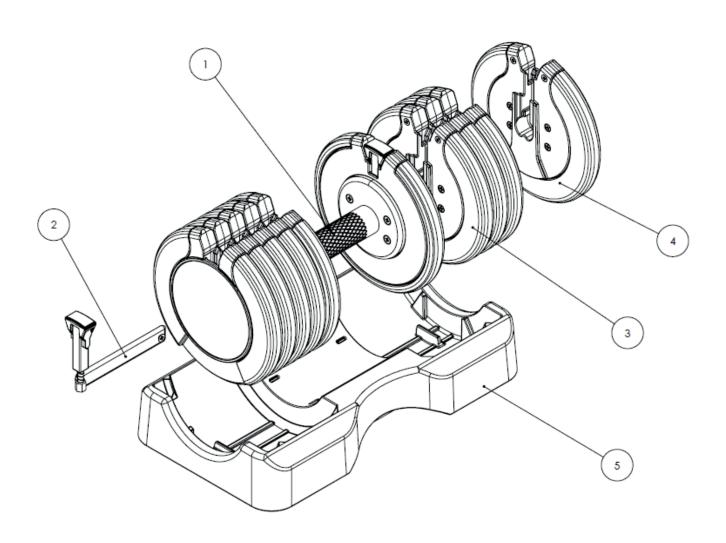
TF-ADJ-STAND-2

TF-EZBAR

## 8.2 Parts List: TF-ADB-50-2

No.	Name	Qty.
1	10LB Handle Bar	1
2	Adjustment Rod	2
3	Weight Plate A	6
4	Weight Plate B (End plate)	2
5	Tray	1

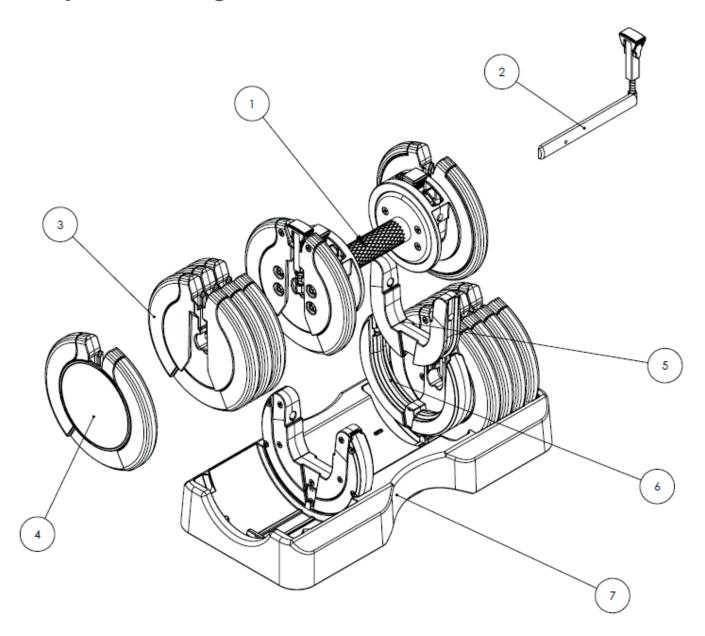
## 8.3 Exploded Drawing: TF-ADB-50-2



## 8.4 Parts List: TF-ADB-55

No.	Name	Qty.
1	10LB Handle Bar	1
2	Adjustment Rod	2
3	Weight Plate A	6
4	Weight Plate B (End plate)	2
5	1.25LB Weight Plate A (inner)	2
6	1.25LB Weight Plate B (outer)	2
7	Tray	1

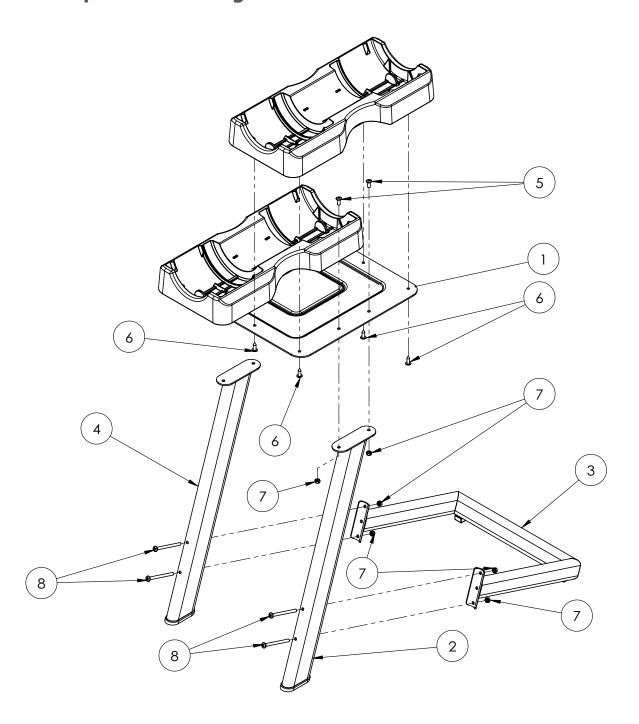
## 8.5 Exploded Drawing: TF-ADB-55



## 8.6 Parts List: TF-ADJ-STAND-2

No.	Name	Qty.	No.	Name	Qty.
1	Stand Base	1	5	Screw M6x15mm	4
2	Stand Right Leg	1	6	Screw M6x20mm	8
3	Rear Tube	1	7	M6 Nut	8
4	Stand Left Leg	1	8	Screw M6x80mm	4

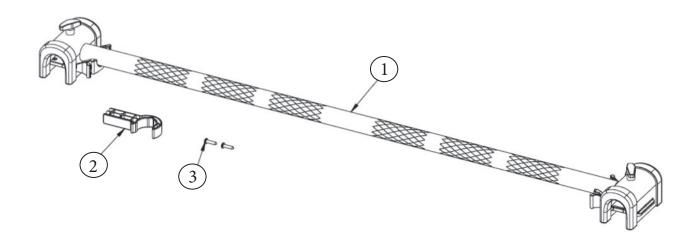
## 8.7 Exploded Drawing:TF-ADJ-STAND-2



## 8.8 Parts List: TF-EZBAR

No.	Name	Qty.
1	EZ bar	1
2	Hook	1
3	Screw M5x12L	2

## 8.9 Exploded Drawing: TF-EZBAR



## 9 WARRANTY

Products from TAURUS® are subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.

### Warrantee

The warrantee is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

### **Warranty period**

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

### **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period, the responsibility for parts costs, repair costs, installation costs and delivery costs lies with the warranty holder.

### The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

### **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

### **Warranty Conditions**

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

### Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

### **Service outside of the Warranty Period**

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

### Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE

TECHNIK	TEKNIK OG SERVICE	CUSTOMER SUPPORT
& +49 4621 4210-900	& 80 90 16 50	& 00800 2020 2772
+49 4621 4210-698	+49 4621 4210-945	+494621 4210 944
technik@fitshop.de	info@fitshop.dk	info@fitshop.co.uk
Öffnungszeiten entnehmen Sie unserer Homepage.	Åbningstider kan findes på hjemmesiden: <a href="https://stg.fit/statit7">https://stg.fit/statit7</a>	You can find the opening hours on our homepage: <a href="https://stg.fit/statitc">https://stg.fit/statitc</a>
SERVICE		
& 0800 20 20277	FR	BE
(kostenlos)	TECHNIQUE & SERVICE	TECHNIQUE & SERVICE
& 04621 4210 - 0	← +33 (0) 189 530984	& 02 732 46 77
info@fitshop.de	+49 4621 42 10 933	+49 4621 4210 933
Öffnungszeiten entnehmen Sie	info@fitshop.fr	info@fitshop.be
unserer Homepage: https://stq.fit/statita	Uous trouverez les heures	Vous trouverez les heures
	d'ouverture sur notre site Internet:	d'ouverture sur notre site Internet:
	https://stg.fit/statit4	https://stg.fit/statit8
ES	NL	INT
TECNOLOGÍA Y SERVICIOS	TECHNISCHE DIENST & SERVICE	TECHNICAL SUPPORT & SERVICE
TECNOLOGÍA Y SERVICIOS  911 238 029	TECHNISCHE DIENST & SERVICE  +31 172 619961	TECHNICAL SUPPORT & SERVICE +49 4621 4210-944
<b>&amp;</b> 911 238 029	+31 172 619961 service@fitshop.nl De openingstijden vindt u op	£ +49 4621 4210-944
<ul> <li>№ 911 238 029</li> <li>☑ info@fitshop.es</li> <li>Û Consulta nuestro horario de apertura en la página web:</li> </ul>	+31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage:	+49 4621 4210-944 service-int@fitshop.de  You can find the opening hours on our homepage:
<ul><li>№ 911 238 029</li><li>☑ info@fitshop.es</li><li>Û Consulta nuestro horario de</li></ul>	+31 172 619961 service@fitshop.nl De openingstijden vindt u op	+49 4621 4210-944 service-int@fitshop.de  You can find the opening
<ul> <li>911 238 029</li> <li>info@fitshop.es</li> <li>Consulta nuestro horario de apertura en la página web:</li> </ul>	+31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage:	+49 4621 4210-944 service-int@fitshop.de  You can find the opening hours on our homepage:
<ul> <li>911 238 029</li> <li>info@fitshop.es</li> <li>Consulta nuestro horario de apertura en la página web: <a href="https://stg.fit/statit5">https://stg.fit/statit5</a></li> </ul>	+31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage: <a href="https://stg.fit/statit3">https://stg.fit/statit3</a>	+49 4621 4210-944  service-int@fitshop.de  You can find the opening hours on our homepage: https://stg.fit/statita
<ul> <li>911 238 029</li> <li>info@fitshop.es</li> <li>Consulta nuestro horario de apertura en la página web: https://stg.fit/statit5</li> </ul>	+31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage: <a href="https://stg.fit/statit3">https://stg.fit/statit3</a> AT	+49 4621 4210-944  service-int@fitshop.de  You can find the opening hours on our homepage: https://stg.fit/statita
911 238 029  info@fitshop.es  Consulta nuestro horario de apertura en la página web: https://stg.fit/statit5  PL  DZIAŁ TECHNICZNY I SERWIS	+31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage: https://stg.fit/statit3  AT  TECHNIK & SERVICE	+49 4621 4210-944  service-int@fitshop.de  You can find the opening hours on our homepage: https://stg.fit/statita  CH  TECHNIK & SERVICE
<ul> <li>№ 911 238 029</li> <li>☑ info@fitshop.es</li> <li>☑ Consulta nuestro horario de apertura en la página web: https://stg.fit/statit5</li> <li>PL</li> <li>DZIAŁ TECHNICZNY I SERWIS</li> <li>☑ 22 307 43 21</li> </ul>	+31 172 619961  service@fitshop.nl  De openingstijden vindt u op onze homepage: <a href="https://stg.fit/statit3">https://stg.fit/statit3</a> AT  TECHNIK & SERVICE  0800 20 20277 (Freecall)	+49 4621 4210-944  service-int@fitshop.de  You can find the opening hours on our homepage: https://stg.fit/statita  CH  TECHNIK & SERVICE  0800 202 027
911 238 029  info@fitshop.es  Consulta nuestro horario de apertura en la página web: https://stg.fit/statit5  PL  DZIAŁ TECHNICZNY I SERWIS  22 307 43 21 +49 4621 42 10-948  info@fitshop.pl  Godziny otwarcia można znaleźć	+31 172 619961  service@fitshop.nl  De openingstijden vindt u op onze homepage: <a href="https://stg.fit/statit3">https://stg.fit/statit3</a> AT  TECHNIK & SERVICE  0800 20 20277 (Freecall)  +49 4621 42 10-0  info@fitshop.at  Offnungszeiten entnehmen	+49 4621 4210-944  service-int@fitshop.de  You can find the opening hours on our homepage: https://stg.fit/statita  CH  TECHNIK & SERVICE  0800 202 027 +49 4621 42 10-0 info@fitshop.ch  Offnungszeiten entnehmen
<ul> <li>№ 911 238 029</li> <li>☑ info@fitshop.es</li> <li>☑ Consulta nuestro horario de apertura en la página web: https://stg.fit/statit5</li> <li>PL</li> <li>DZIAŁ TECHNICZNY I SERWIS</li> <li>☑ 22 307 43 21         <ul> <li>+49 4621 42 10-948</li> <li>☑ info@fitshop.pl</li> </ul> </li> </ul>	+31 172 619961  service@fitshop.nl  De openingstijden vindt u op onze homepage: <a href="https://stg.fit/statit3">https://stg.fit/statit3</a> AT  TECHNIK & SERVICE  0800 20 20277 (Freecall) +49 4621 42 10-0  info@fitshop.at	+49 4621 4210-944  service-int@fitshop.de  You can find the opening hours on our homepage: https://stg.fit/statita  CH  TECHNIK & SERVICE  0800 202 027 +49 4621 42 10-0  info@fitshop.ch

DK

Please find a detailed overview including address and opening hours for all stores of the Fitshop Group in Germany and abroad on the following website:

www.fitshop.com/en/stores

UK

# WE LIVE FITNESS

### **WEBSHOP AND SOCIAL MEDIA**

Fitshop is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equpiment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Fitshop offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!

