

Assembly and Operating Instructions









DFSC40.01.06

Art. No. DF-SC40





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Dear customer,

Thank you for choosing a high-quality equipment of the brand Darwin[®]. Darwin[®] offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With Darwin[®] fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at www.sport-tiedje.com.

Intended Use

The equipment may only be used for its intended purpose.

The equipment is only suitable for home use. The equipment is not suitable for semi-professional (e.g. hospitals, associations, hotels, schools, etc.) and commercial or professional use (e.g. fitness studios).

Legal Notice

Sport-Tiedje GmbH Europe's No. 1 for home fitness

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Disclaimer



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Product and manual are subject to change. Technical data can be changed without advance notice.

ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to guickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.

Due to ongoing changes and software optimisations, the manual may have to be updated. If you



notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

ATTENTION

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

WARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

DANGER

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

(i) NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

EV040



1.1 Technical Data

LED - Display of

		•	
	limo	In	min
T	Time		

- + Speed in km/h
- + Distance in m
- + Calories in kcal
- + Pulse

Brake system:	Friction brake
Flywheel mass:	20 kg
Weight and dimensions:	
Product weight (gross, incl. packaging):	55 kg
Product weight (net, without packaging):	50.5 kg
Packaging dimensions (L x W x H):	116 cm x 24 cm x 97 cm
Set-up dimensions (L x W x H):	141 cm x 51.5 cm x 133 cm
Maximum user weight:	135 kg

1.2 Personal Safety

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.

MARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.

ATTENTION

+ Do not insert any objects of any kind into the openings of the device.

1.3 Set-Up Place

MARNING

+ Do not place the equipment in main corridors or escape routes.

- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.

ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.

2.1 General Instructions

A DANGER

+ Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

MARNING

+ Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

- + Do not open the packaging when it is lying on its side.
- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of another technically skilled person.

ATTENTION

+ To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

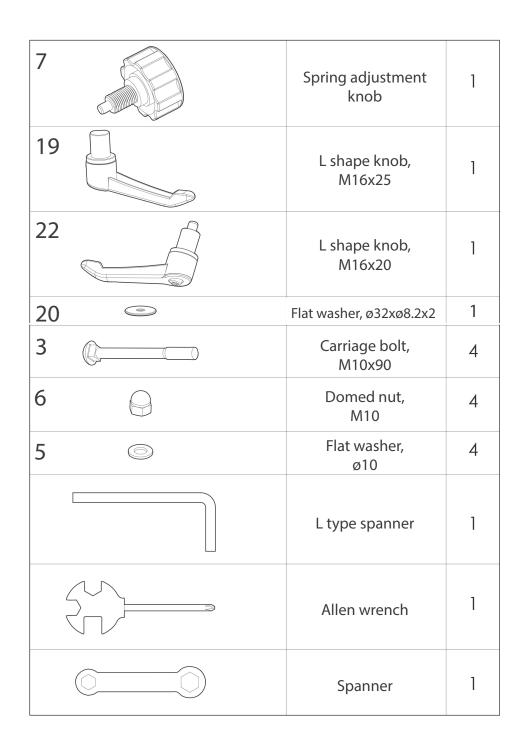
i NOTICE

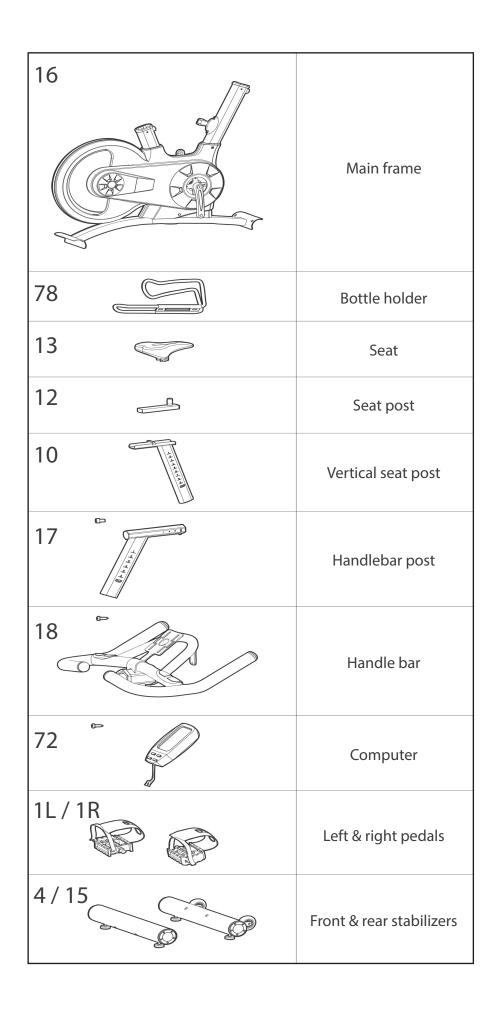
- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.





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2.3 Assembly

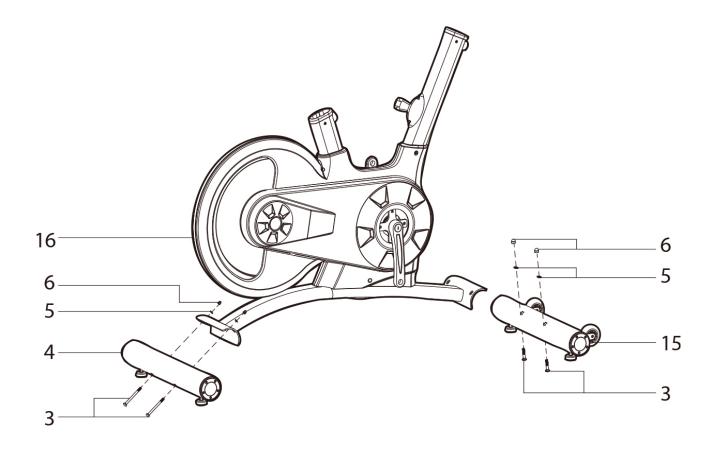
Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

- **i** NOTICE
 - + First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.
 - + If you have difficulty recognising the graphics, we recommend that you open and/or download the PDF instructions stored in the webshop on your end device (e.g. smartphone, tablet or PC). There you have the option of zooming in closer. Please note that the Adobe Acrobat Reader programme must be installed on your end device in order to open the file.
 - + The assembly can also be found as a video under the following link: <u>https://www.sport-tiedje.co.uk/darwin-indoor-cycle-evo-40-df-sc40#product-assembly</u>. To go directly to the assembly video, you can alternatively scan the QR code.



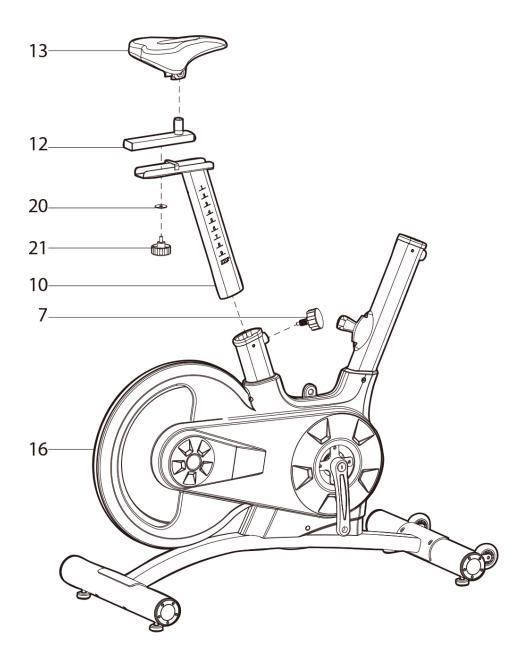
Step 1: Assembly of the Front and Rear Stabilizers

- 1. Assemble the front stabilizer (15) to the main frame (16) using mit two flat washers (5), two domed nuts (6) and two carriage bolts (3).
- 2. Assemble the rear stabilizer (4) to the main frame (16) using two flat washers (5), two domed nuts (6) and two carriage bolts (3).



Step 2: Assembly of the Seat Posts and the Seat

- 1. Slide the vertical seat post (10) into the oval tube of the main frame (16).
- 2. Fix the vertical seat post (10) to the desired height with the spring adjustment knob (7).
- 3. Slide the seat post (12) on the vertical seat post (10) and fix it with the flat washer (20) and the locking knob (21).
- 4. Assemble the seat (13) to the seat post (12).
- 5. Tighten the screws underneath the seat (13).



Step 3: Assembly of the Handlebar Post, Handlebar and Computer

- 1. Slide the handlebar post (17) into the main frame (16).
- 2. Loosen the L shape knob (19) and pull it backwards a bit.
- 3. Position the handlebar post (17) to the desired height.
- 4. Fix the position by letting go of the L shape knob (19) again and make sure it has engaged in one of the pre-drilled holes of the handlebar post (17).
- 5. Tighten the L shape knob (19) again.
- 6. Loosen the screw (25) from the handlebar post (17).
- 7. Assemble the handlebar (18) to the handlebar post (17) with an L shape knob (22).
- 8. Reassemble the previously removed screw (25).

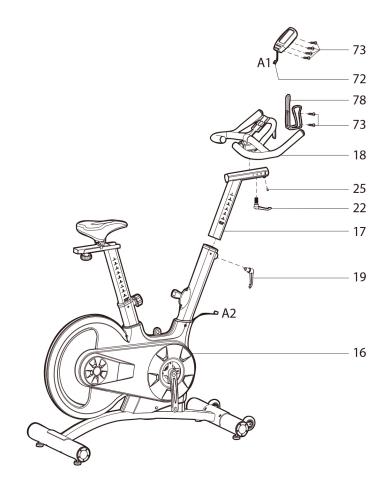
Make sure that the handlebar is fixed tightly to the handlebar post.

9. Connect the computer cable (A1) with its opponent of the main frame (A2).

ATTENTION

Make sure not to pinch the cables during the following step.

- 10. Assemble the computer (72) to the handlebar (18) with four screws (73).
- 11. Attach the bottle holder (78) to the handle bar (18) with two screws (73).



Step 4: Assembly of the Pedals

i NOTICE

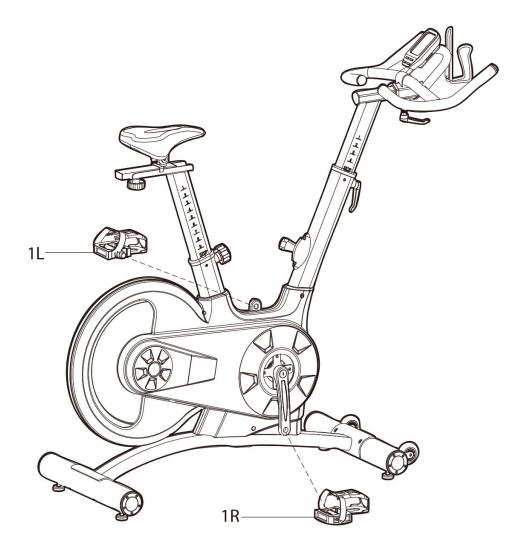
The pedals are marked with "R" and "L" for right and left.

- 1. Assemble the right pedal (1R) to the right crank (36) by rotating it clockwise.
- 2. Assemble the left pedal (1L) to the left crank (33) by rotating it counterclockwise.

WARNING

Make sure to screw in the pedals completely.

- 3. Tighten all screw joints.
- \rightarrow The assembly of the equipment is now completed.



EV040

2.4 Adjustments

2.4.1 Adjusting the Tension

The brake resistance can be adjusted with the knob (63).

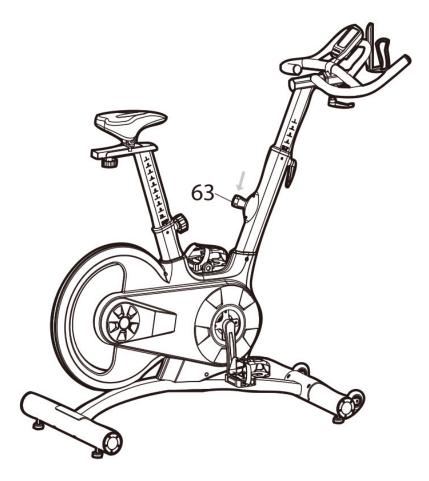
- 1. To increase the brake resistance turn the knob (63) clockwise.
- 2. To decrease the brake resistance turn the knob (63) counterclockwise.

2.4.2 Using the Emergency Brake Function

WARNING

Use this safety feature in any emergency situation where you need to get off the indoor cycle or bring the flywheel to a standstill.

The lever for adjusting the resistance level (63) is also the emergency brake. If you want to stop the device quickly, press the lever all the way down.



2.4.3 Adjusting the Handlebar

The handlebar can be adjusted horizontally and vertically.

1. To adjust the handlebar in the vertical position, loosen the L shape knob (19) and pull it backwards.

Make sure that the L shape knob audibly engages in one of the adjustment holes.

- 2. Let go of the L shape knob (19) again and make sure that it is engaged in one of the pre-drilled holes of the handlebar post (17).
- 3. Now tighten the L shape knob (19) again.
- 4. To adjust the handlebar in the horizontal position, loosen the L shape knob (22) and pull it downwards.
- 5. Now bring the handlebar (18) to the desired position.

Make sure that the L shape knob audibly engages in one of the adjustment holes.

- 6. Let go of the L shape knob (22) again and make sure that it is engaged in one of the pre-drilled holes of the handlebar post (17).
- 7. Now tighten the L shape knob (22) again.

2.4.4 Adjusting the Seat

The seat can be adjusted horizontally and vertically.

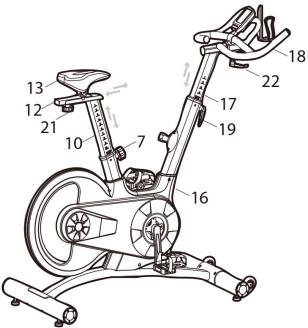
- To adjust the vertical position of the seat, loosen the knob (7) on the seat tube of the main frame (16) and pull it out slightly.
- 2. Now bring the vertical seat post (10) to the desired height.

Make sure that the knob audibly engages in one of the adjustment holes.

- 3. Let go of the knob (7) and make sure that it is engaged in one of the pre-drilled holes of the vertical seat post (10).
- 4. Now tighten the knob (7) again.
- 5. To adjust the horizontal position of the seat, loosen the knob (21) and pull it down slightly.
- 6. Now bring the seat post (12) and the seat (13) to the desired position.

Make sure that the knob audibly engages in one of the adjustment holes.

- 7. Let go of the knob (21) and be sure it is engaged in one of the pre-drilled holes of the seat post (12).
- 8. Now tighten the knob (21) again.



i NOTICE

Familiarise yourself with all the functions and setting options of the device before starting training. Have the proper use of this product explained to you by a specialist.

3.1 Console Display

SCAN	 + To choose a function, press MODE/ENTER + The Modus will be scanned every 6 seconds. + The display shows the modes in the following order: TIME -> DIST -> CAL -> PULSE -> RPM/SPEED
SPEED	 + Range: 0.0 - 99.9 + If no signal is transmitted to the console for 4 seconds, it shows SPEED "0".
RPM	 + Range: 0 - 999 + If no signal is transmitted to the console for 4 seconds, it shows RPM "0".
TIME	 Range: 0:00 - 99:59 Without setting a target the time will be counted up. If a target is set, the time will be counted backwards. If 0 is reached, a signal sounds. If no signal is transmitted to the console for 4 seconds, the time will be stopped.
DISTANCE	 Range: 0.00 . 99.99 Without setting a target, the distance will be counted up. If a target is set, the distance will be counted backwards. If 0 is reached, a signal sounds.
CALORIES	 Range: 0 - 9999 Without setting a target, the calories will be counted up. If a target is set, the calories will be counted backwards. If 0 is reached, a signal sounds.
PULSE	 + Range: 0 - 30 to 230 BPM (beats per minute) + The current pulse, will be shown after 6 seconds if it can be registered by the console. + If no pulse signal is registered for 6 seconds, it shows "P". + If the current pulse is above the target pulse, a puls signal sounds.

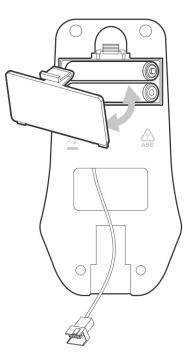
3.2 Button Functions

SET	 + To increase the value, press SET. To increase the value faster, hold down SET. + TIME Range: 00:00 - 99:00 (1:00 steps) + CAL Range: 0 - 999 (steps in 10th) + DIST Range: 0.00 - 99.50 (steps in 0.5) + PULSE Range: 0 - 30 to 230 (steps in 1)
MODE/ENTER	 + Choose functions with MODE/ENTER. + To reset the current function data, press MODE/ENTER for 2 seconds (same function as the RESET button)
RESET	 + To reset the current function data, press RESET in the enter mode. + To reset all function data, hold RESET for 2 seconds.
RECOVERY	+ As soon as a pulse signal is received, press the RECOVERY button, to get into the recovery mode. The capacity for the heart rate regeneration will be shown there.

3.3 Battery Compartment

The console is powered by two AAA 1.5V batteries. In case the console is not working properly, the batteries might be running low. Follow the instructions to exchange the batteries.

- 1. Open the battery compartment cover and remove the batteries.
- 2. Insert two new AAA 1.5V batteries and close the cover again.



3.4 Turn On and Turn Off the Device

1. Turn on POWER

LCD shows all segments. (see fig.)

2. Turn Off POWER

If no signal is transmitted to the console for 4 minutes, the console is going into sleep mode.

3.5 Training Settings

- 1. To choose the function TIME, DISTANCE, CALORIES and PULSE, press MODE/ENTER.
- 2. Make adjustments with the button SET and apply the settings with the button MODE/ENTER.

Example:

Setting the time - If the time value blinks, you can adjust the number with the SET button. After applying the settings with MODE/ENTER you get to the next setting. The setting for DISTANCE, CALORIES and PULSE takes place identical.

As soon as the training starts and the console is receiving training signals, the values for SPEED/RPM, TIME, DST and CAL will be counted up on the display.

3.6 Recovery

The RECOVERY button works only, if a pulse signal is received.

TIME shows 0:60 (seconds) and counts backward to 0:00. After the countdown the console shows F1 to F6, to check the heart rate status.

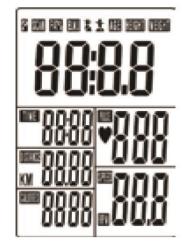
For classification see the table.

1. To get back to the start, press RECOVERY again.

3.7 Troubleshooting

If the display of the LCD is milky, the batteries should be changed. If no signal occurs when you press the pedals, check the wiring of the cable.

- (i) NOTICE
 - + If you interrupt your training for 4 minutes, the main display turns off.
 - + If the console display is abnormal, reinsert the batteries and try again.



F1	Very good
F2	Good
F3	Average
F4	Adequate
F5	Below Average
F6	Inadequate

4.1 General Instructions

ATTENTION

 Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 5°C and 45°C.

MARNING

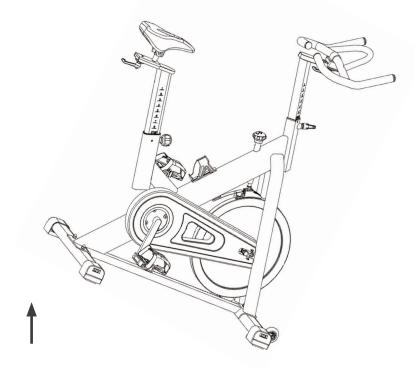
- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

4.2 Transportation Wheels

ATTENTION

If you want to transport your equipment over particularly sensitive and soft floor coverings, such as parquet, planks or laminate, lay out the transport route with cardboard or similar to avoid possible floor damage.

- 1. Stand behind the equipment and lift it until the weight is transferred to the transportation wheels. After that, you easily can move the equipment to a new position. For long transport distances the equipment should be disassembled and safely packed.
- 2. Select the new location by following the instructions in the section 1.4 of this manual.



5.1 General Instructions

WARNING

+ Do not make any improper changes to the equipment.

CAUTION

+ Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

ATTENTION

+ In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

5.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution							
Crackling noise in pedal area	Loose pedals	Tighten the pedals							
Equipment wobbles	Equipment is not level	Adjust the supporting feet							
Handlebar/saddle wobbles	Screws are loose	Tighten screws							
Display does not turn on	Battery is low or the cable connection is loose	Change batteries or check cable connections							
No pulse display	 + Sources of interference in the room + Unsuitable chest strap + Position of the chest strap incorrect + Batteries empty + Check if heart rate can be detected via the hand pulse sensors 	 Remove sources of interference (e. g. mobile phone, speakers, WLAN, mover- and cleaning robot, etc.) Use suitable chest strap (see recommended accessories) Reposition chest strap and/or moisten electrodes Change batteries 							

5.3 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

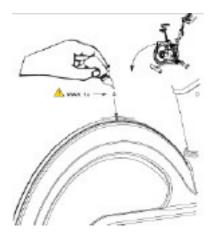
Part	Weekly	Monthly
Display console	С	I
Plastic covers	С	I
Screws and cable connections		I
Moisture of brake		I
Lubricate saddle/ seat post with silcone gel		I
Check pedals for tightness		I
Legend: C = clean; I = inspect		*

5.1 Lubrication of Brake

Lubrication is a highly important service activity.

This is absolutely essential, if the friction of the brake system increases noticeably. Increased friction is indicated by jerky movement in higher resistance levels.

The need for re-lubrication depends to a great extent on the resistance settings and hours of use. We recommend you apply one drop of the lubrication only when you feel the movement becomes too jerky.



6 **DISPOSAL**

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an electricals recycling centre. Further information can be obtained from your local authority's recycling service.

The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the



environment.



7 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For indoor cycles this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat or **silicone spray** to keep moving parts in good shape. For many indoor bikes it is possible to replace the **saddle** or **pedals**, as these are usually the same mounts used on bicycles.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible **chest strap**, as this ensures optimum transmission of the heart rate.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!





8.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.

i NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



Enter the serial number in the appropriate field.

Serial number:

Brand / Category:

Darwin / Indoor cycle

Model Name:

Indoor cycle EVO40

Article Number:

DF-SC40

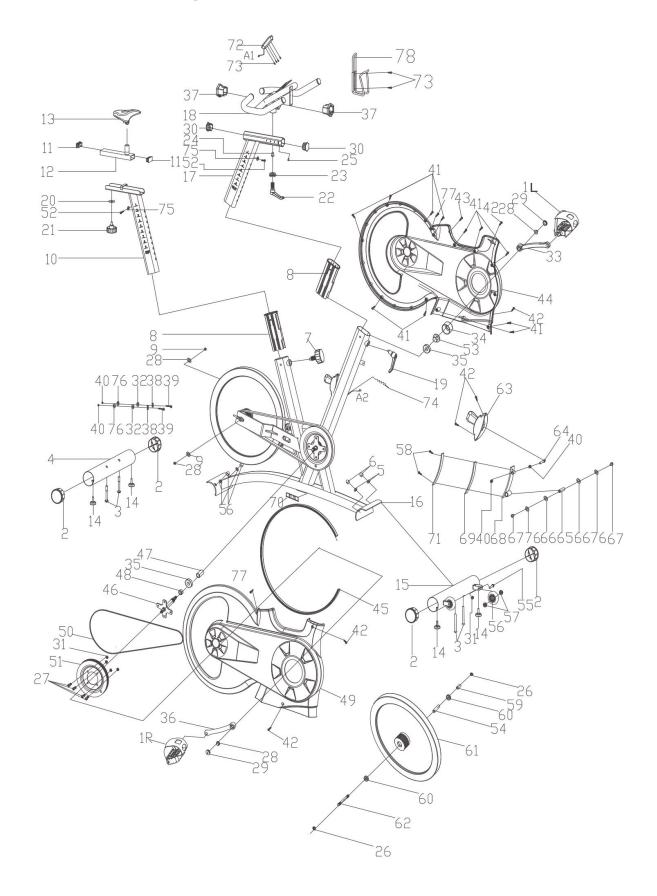


8.2 Parts List

No.	Name	Qty.	No.	Name	Qty.
1	PEDAL	1	31	LOCK NUT	6
2	END CAP1	4	32	Big gasket	2
3	CARRIAGE BOLT	4	33	LEFT CRANK	1
4	REAR STABILIZER	1	34	CRANK COVER	1
5	FLAT WASHER	4	35	BEARING	2
6	DOMED NUT	4	36	RIGHT CRANK	1
7	SPRING ADJUSTMENT KNOB	1	37	PLASTIC SLEEVE	2
8	PLASTIC SLEEVE 1	2	38	"Pull out the fixed piece"	2
9	FLAT WASHER	2	39	FIXING BOLT	2
10	VERTICAL SEAT POST	1	40	NUT	4
11	END CAP1	2	41	SCREW 1	11
12	SEAT POST	1	42	SCREW 2	6
13	SEAT	1	43	SCREW4	1
14	STOPPER	4	44	OUTER CHAIN COVER	1
15	FRONT STABILIZER	1	45	LITTLE CHAIN COVER	1
16	MAIN FRAME	1	46	AXIS	1
17	HANDLEBAR POST	1	47	LONG FIXING TUBE	1
18	HANDLE BAR	1	48	SHORT FIXING TUBE	1
19	L SHAPE KNOB	1	49	INNER CHAIN COVER	1
20	FLAT WASHER 1	1	50	BELT	1
21	LOCKING KNOB	1	51	BELT WHEEL	1
22	L SHAPE KNOB	1	52	SCREW5	2
23	FIXING NUT	2	53	NUT	1
24	FIXING SHAFT	2	54	FIXING TUBE	1
25	BOLT 3	1	55	BOLT	2
26	FIXING NUT 2	2	56	WHEEL	2
27	BOLT	4	57	BEARING	4
28	FIXING NUT 1	4	58	BOLT 2	2
29	CRANK END CAP	2	59	FIXING TUBE	1
30	END CAP 2	2	60	BEARING	2

61	FLYWHEEL	1	71	WOOLLY BLOCK	1
62	FLYWHEEL SHAFT	1	72	COMPUTER	1
63	Six fine-tuning	1	73	BOLT 3	6
64	Fine-tuning pull block	1	74	SENSOR	1
65	The brake fixed axis	1	75	SPRING WASHER 1	2
66	FLAT WASHER 2	2	76	SPRING WASHER 2	4
67	BOLT 2	2	77	SCREW 3	2
68	The brake block assembly	1	78	BOTTLE HOLDER	1
69	RUBBER MAT	1	A2	Sensor wire	1
70	END CAP2	1	75	WASHER 4	1

8.3 Exploded Drawing



Training equipment from Taurus[®] is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

Error Descriptions

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.

Warrantee

The warrantee is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

Warranty period

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

Repair Costs

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period for repair costs, a pure parts warranty applies, which does not include the repair, installation and delivery costs.

The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)

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+ Professional use: more than 6 hours per day (e. g. commercial gyms)

Warranty Service

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

Warranty Service

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

Warranty Conditions

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

Proof of Purchase and Serial Number

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

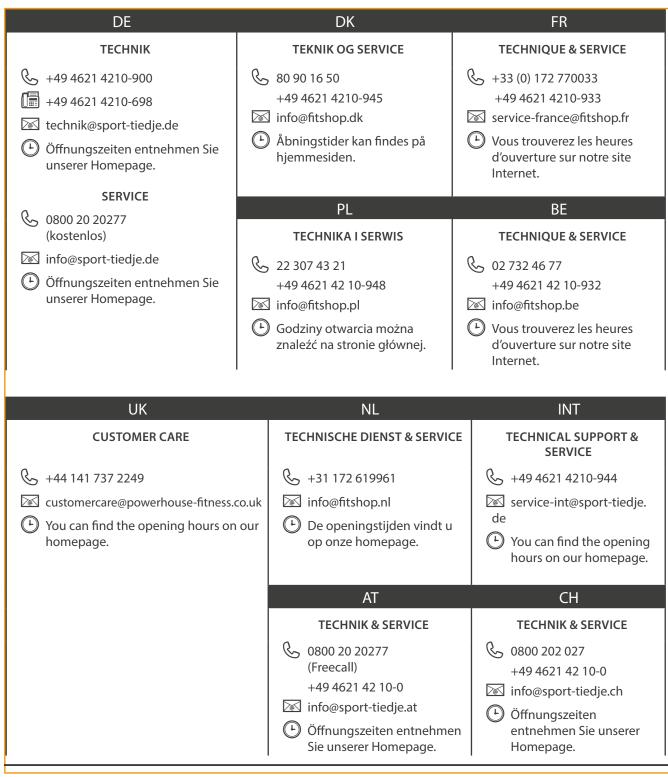
Service outside of the Warranty Period

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e.g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

10 CONTACT



Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

www.sport-tiedje.com/en/stores

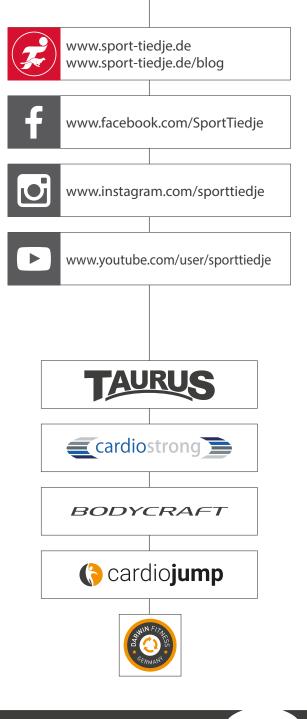
WE LIVE FITNESS

WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently 80 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equpiment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



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